



Media Release

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The rise of the 'GranTechie': closing the generational gap

nbn research reveals 35 per cent of grandparents use video calling apps to keep in-touch with their grandchildren

Move over Millennials and watch out GenZ, Aussie grandparents are some of the fastest growing tech users in the country.

Latest research, commissioned by **nbn**, the company building Australia's broadband network, identifies a new wave of 'GranTechies' – grandparents who are embracing fast broadband and smart devices to form deeper connections with their family and loved ones.

Key findings include:

- The majority of Aussie grandparents surveyed, use the internet to connect with their children (76 per cent), grandchildren (59 per cent) and other family members (72 per cent).*
- Grandparents are increasingly using high-bandwidth video calling applications such as FaceTime or Skype to stay in-touch with their grandchildren (35 per cent), while more than half are using Facebook (61 per cent) and email (90 per cent) to connect with their children.*
- Over two thirds (84 per cent) of grandparents who are using the internet to communicate with their family are doing so on a weekly basis. *
- Smartphone users aged 55 and over are the fastest growing segment in Australia, increasing by 28 per cent in the last 12 months. Similarly, tablet users aged 65 and over are the second fastest growing demographic and have increased by 46 per cent in the last 12 months. **
- More than half of grandparents surveyed (62 per cent) agreed using the internet has made them feel more connected, helping them overcome feelings of loneliness and social isolation (41 per cent).*

Nan Bosler, President of the Australian Seniors Computer Clubs Association said:

"We are seeing more and more Aussie Grandparents embrace social media and video calling applications to be present for special family milestones, such as a grandchild's first steps or distant relative's birthday. I have no doubt that with the ability to access fast and reliable internet services via the nbn™ network, this new wave of 'GranTechies' will only continue to increase their adoption of technology to connect more often and more deeply with family and friends."

Rebecca Wilson, CEO and founder of Starts at 60 said:

"Many people think that over 60s are not online, but through *Starts at 60* we have seen that are hungry for all the benefits technology brings. This growing group of tech-savvy over 60s are using technology every day, enabling them to stay connected to loved ones and overcome feelings of isolation that can creep up into their busy lives."

nbn announced earlier this month there are now more than a million Australians homes and businesses which can access the **nbn**™ network. The company aims to provide access to fast broadband for all Australians by 2020.



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Media enquiries

Dan Chamberlain

Phone: 02 8918 5837

Mobile: 0400 569 951

Email: danchamberlain@nbnco.com.au

nbn™ Media Hotline

Phone: 02 9927 4200

Mobile: media@nbnco.com.au

Resources

[Click here](#) for images

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Notes to editors

References:

*The research was commissioned by **nbn**, the company behind Australia's broadband network, and developed by Colmar Brunton in June 2015.

**According to the Telsyte Australian Digital Consumer Study 2015, which was based on a survey of 1,251 Australians aged 16 and over conducted in November 2014.

About nbn:

nbn's objective is to ensure that by 2020:

- all homes, businesses and communities across Australia can access fast broadband;
- 8 million premises are connected to the **nbn™** network;
- the company generates more than \$4 billion of annual revenue;
- less than the capped \$29.5 billion of government equity funding is used.