

Discount Notice

Discount name: Ancillary Charges Waiver

Date: 4 September 2015

This Discount Notice is provided to Customer in accordance with the Wholesale Broadband Agreement entered into between NBN Co and Customer.

1. Background

- 1.1 NBN Co previously notified Customer of a Discount Notice dated 17 October 2014 (**Former Ancillary Charges Waiver**). NBN Co hereby notifies Customer that the Former Ancillary Charges Waiver will be withdrawn on and from the FTTN Commercial Launch Date (**Withdrawal Date**). After the Withdrawal Date, this Discount Notice will apply.
- 1.2 The purpose of this Discount Notice is to give Customer a Discount by waiving Customer's payment of the Charges listed in paragraph 2 of this Discount Notice for the period specified in paragraph 2.2 of this Discount Notice.

2. Discount - Ancillary Charges Waiver

- 2.1 NBN Co waives its right to require Customer to pay the following Charges (each an **Ancillary Charge**) in respect of the NEBS Product during the period that this Discount Notice remains effective for the relevant Ancillary Charge (**Ancillary Charges Waiver**):
- (a) Initial Non-Standard Installations (see Section 3.1 of the Price List);
 - (b) Subsequent Installations where the NEBS is supplied by means of the NBN Co Fibre Network or NBN Co Wireless Network only (see Section 3.1 of the Price List);
 - (c) any Labour Rate or Materials Charges above the minimum charge of \$270 for Subsequent Installations where the NEBS is supplied by means of the NBN Co FTTB Network or NBN Co FTTN Network (see Section 3.1 of the Price List);
 - (d) Equipment Modifications (attendance at Premises required) (see Section 3.2 of the Price List);
 - (e) Equipment Removals (see Section 3.2 of the Price List);
 - (f) Equipment Repairs (see Section 3.2 of the Price List);
 - (g) No Fault Found (No Truck Roll Required) (see Section 3.3 of the Price List);
 - (h) No Fault Found (Truck Roll Required) (see Section 3.3 of the Price List);
 - (i) No Fault Found (Truck Roll Required and Professional Splitter Installation) where the NEBS is supplied by means of the NBN Co FTTB Network or NBN Co FTTN Network only (see Section 3.3 of the Price List);
 - (j) Late Cancellation (Site Visit Required) where the NEBS is supplied by means of the NBN Co FTTB Network or NBN Co FTTN Network only (see Section 3.3 of the Price List);



- (k) Missed Appointment where the NEBS is supplied by means of the NBN Co FTTB Network or NBN Co FTTN Network only (see Section 3.3 of the Price List); and
 - (l) Incorrect Callout where the NEBS is supplied by means of the NBN Co FTTB Network or NBN Co FTTN Network only (see Section 3.3 of the Price List).
- 2.2 Subject to paragraph 2.4, the Ancillary Charges Waiver is effective on and from the Withdrawal Date until the earlier of:
- (a) the date that NBN Co notifies Customer of the withdrawal of the Ancillary Charges Waiver for the Ancillary Charge(s) specified in that notice (**Withdrawal Notice**); and
 - (b) 1 March 2016.
- 2.3 NBN Co will give 3 calendar months prior notice to Customer of the date referred to in paragraph 2.2(a) of this Discount Notice and of the matters referred to in section 8.3 of the Price List.
- 2.4 NBN Co may, in the Withdrawal Notice, stipulate that one or more of the Ancillary Charges are to be withdrawn on the date detailed in the Withdrawal Notice. Where the Withdrawal Notice does not apply to a certain Ancillary Charge, this Ancillary Charges Waiver will continue to apply to that Ancillary Charge until such time as a further Withdrawal Notice applies to that Ancillary Charge.
- 2.5 The effect of the Ancillary Charges Waiver is that Customer is not obliged to pay the relevant Ancillary Charge(s) listed in paragraph 2.1 for the period that this Discount Notice remains effective for that Ancillary Charge.
3. **Availability of Discount**
- 3.1 Customer is not required to satisfy any further criteria to be eligible for the Ancillary Charges Waiver.
4. **Process to claim or receive Discount**
- 4.1 NBN Co will provide Customer the Ancillary Charges Waiver by omitting or listing as not payable the relevant Ancillary Charge in Customer's invoices during the period that this Discount Notice remains effective for that Ancillary Charge.
5. **Special terms**
- 5.1 Capitalised terms used in this Discount Notice have the meaning given to them in your Wholesale Broadband Agreement unless otherwise defined.