

Media release

4 March 2015

Connecting the community in Coffs

The NBN Connect Roadshow comes to town to showcase the benefits of fast broadband

Starting today, residents of Coffs Harbour will have the opportunity to learn more about the national broadband network and the many benefits it offers homes and businesses, as the NBN Connect Roadshow comes to town.

A giant container arrived in City Square on Sunday night and today all of the exciting community activities and NBN information is being revealed by the NBN Connect Roadshow.

Located at City Square until 15 March 2015, the Connect Roadshow is in town to celebrate the national broadband network in Coffs Harbour. The roadshow features NBN Co experts available to answer community questions, an enormous, 'NBN' letter sculpture that local artists, schools students and community leaders are invited to paint in a way that visualises what the national broadband network means to the Coffs Harbour community.

Throughout the week the Connect Roadshow team will also host information sessions specially designed for families and seniors to help them connect to the network and understand how they can start experiencing its many benefits. Several internet service providers will also have marquees set up beside the NBN Co stand to help residents choose the right NBN plan for their household or business needs.

NBN Co Spokesperson, Darren Rudd said:

“Coffs Harbour is one of the most connected cities in Australia, so the NBN Connect Roadshow is about helping residents to get online and start realising the benefits of fast broadband.

“When connected the network will help people access e-health, distance education and entertainment on demand, whilst businesses have the ability to increase productivity, reduce costs and access new markets.

“However, the move to the national broadband network is not automatic. So I encourage everyone in the region to contact their preferred service provider or come visit us at the Connect Roadshow.”

Chris Chapman, Director Sustainable Communities at Coffs Harbour City Council said:

“The advanced rollout of the network offers the city of Coffs Harbour a unique competitive advantage and the Connect Roadshow will help us realise it.

“Residents and businesses will learn how to get connected faster and begin experiencing the many benefits of fast broadband. It’s another step forward for the city in realising its Switched On Coffs Digital Strategy.”

Residents can find out whether they are eligible to connect to the national broadband network as well as more information about the areas scheduled to complete the transition to the network by visiting nbnco.com.au/switch.

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Media materials:

Supporting video, audio and image files can be downloaded from the below link:

<https://www.dropbox.com/sh/pwm1anr7qvw0txh/AACv8fBH834oFmhl4qiRDsuqa?dl=0>

NBN Connect Information Sessions:

Date	Topic	Audience
7 & 8 March, 2015	Service Providers showcase their NBN plans	Everyone
9 & 11 March, 2015	Benefits of the NBN to senior citizens	Seniors
7, 8, 14 & 15 March, 2015	Benefits of the NBN to families	Families

Further Information Sessions happening around the region:

City	Date	Time	Location
Taree	Wed 4 - Thurs 5 March	9am-5pm	Taree Central Shopping Centre
Kempsey	Wed 11 - Thurs 12 March	9am-5pm	Kempsey Central Shopping Centre
Bowraville	Sat 14 March	8am-12:30pm	Bowraville Community Market
Nambucca	Sun 15 March	8am-1pm	Nambucca Heads Plaza Market

Notes to editor:

- Homes and businesses need to take the following steps to connect to the NBN:
 - Contact your preferred internet service provider or phone company:**
 - If you have a medical alarm or alert (or a family member, carer or friend) you are encouraged to register your details with NBN Co's Medical Alarm Register by calling 1800 227 300 or complete the online form at nbnco.com.au/medicalregister.
 - If you have an EFTPOS terminal, fax or alarm system, call the provider of that service (for example your bank) to ask what internet or landline phone services over the NBN will support the device.
 - If your building has an emergency lift phone and/or a fire indicator panel you are encouraged to register your details with NBN Co so these services can be identified by calling 1800 687 626.
 - Contact your preferred phone company or internet service provider and discuss your requirements.
 - Choose a plan that suits your needs.**
 - Order your service over the NBN as soon as possible.**
- A standard installation of NBN equipment is currently free of charge. Residents should ask their preferred service provider if they have any other fees. For more information visit www.nbnco.com.au