

Connecting your business to the nbn™ network



For Newly Built Premises

The nbn™ network is helping thousands of businesses across Australia unlock their potential by boosting productivity and allowing them to take advantage of more opportunities.

Benefits that fast broadband could bring to your business:

-  **Improved performance**
Fast broadband provides the potential to sell new products and services, exploit new channels to market and to offer services globally. It could provide the opportunity to improve operational efficiency and change the way you do business in the future.†
-  **Better engagement**
Access to fast internet over the reliable nbn™ network brings video conferencing to life. Meet with customers, suppliers and colleagues, regardless of location, face to face without leaving your desk, saving you time and costly travel expenses.†
-  **Cloud services**
The benefits of cloud-based services are realised with access to high-speed broadband. With access to customers, suppliers, staff and information at home as well as in the office, on any connected device, you have the freedom to work smarter.†
-  **Flexible working**
Widespread availability of fast internet over the reliable nbn™ network could allow more flexible working, the ability to open up new employment opportunities, including those in more remote locations. A service over the nbn™ network has the potential to boost productivity of your existing staff.†
-  **New opportunities**
Fast internet can improve the online experience for your customers and remove geographic barriers. Many businesses are also finding it easier to build their brand and offer their products and services to the world with the help of fast internet over the nbn™ network.†
-  **Remote businesses**
With fast broadband, many remote businesses can provide a more engaging customer service experience and be more responsive on websites, forums and social media. Those who struggled due to poor internet connections in the past are now forging ahead into new territory to achieve local and global success.†

†Your experience, including the speeds actually achieved over the nbn™ network, depends on the technology over which services are delivered to your premises and some factors outside our control (like your equipment quality, software, broadband plans and how your service provider designs its network).
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How to connect?

- 1 Explore**
Contact your preferred telephone or internet service provider to find out about business services over the **nbn™** network. These can be found at: nbn.com.au/serviceproviders
- 2 Select**
When choosing your plan over the **nbn™** network, think about how your business uses the internet. You may need business grade upload and download speeds, particularly, if you deal with large files and high bandwidth applications.
- 3 Connect**
Your service provider can arrange for your **nbn™** service to be connected straight away.

What services are available?

- Business services**
You'll need to call a phone or internet provider to connect your phone and internet to the **nbn™** network.
- ATMs, EFTPOS**
Contact your bank and/or provider for advice on **nbn** compatible equipment.

- PBX equipment and fax machines**
Contact your equipment and/or phone service provider. They'll advise you on the compatibility of your equipment with the **nbn™** network.
- Fire alarms and lift emergency phones**
Regardless of the **nbn™** technology being deployed to your new development, a 3G or 4G cellular connection is recommended for lift phone and fire panel services. Contact your Equipment Provider to arrange a connection.

- Voice only services (VoIP)**
You may wish to consider voice (phone) only plans over the **nbn™** network. Ask your service provider what plans and bundles are available.
- Extra costs for additional wiring and/or cabling**
If you wish to use more than one wall outlet that connects to the **nbn™** network, this is not included. Ask your service provider about additional costs and whether they have any other fees.
- Installation of equipment**
Depending on your business premises, your connection may require the installation of **nbn™** supplied equipment, as well as equipment from your service provider. Your service provider will advise you on how long installation should take and ensure minimal disruption to your business.
- Power blackouts**
If you do not have a battery backup, consider having an alternate form of communication for use during a power blackout, such as a charged mobile phone. If you have a safety-critical device (e.g. medical alarm, monitored fire alarm or lift emergency phone), speak to your device provider about other solutions.

Additional considerations