

# Wholesale Supply



## nbn™ Sky Muster™ Plus Interim Agreement: notice of extension of Insights Period

Dear Customer,

nbn is extending the operation of the “Insights Period” from 11 July 2019 to 8 August 2019 (inclusive).

### Background

Under the nbn™ SkyMuster™ Plus Interim Agreement, the first 5 weeks of supply of nbn™ SkyMuster™ Plus is referred to as the “Insights Period”. During the Insights Period, different terms and conditions apply to the supply of the product. For example, RSPs are not charged and Service Levels, Performance Objectives and Operational Targets do not apply.

Under section 4.1(b) of the nbn™ Sky Muster™ Plus Interim Agreement – Product Terms, nbn is entitled to extend the operation of the “Insights Period” by giving notice to your organisation.

Please also note that:

- for the purposes of section 4.3 of the nbn™ Sky Muster™ Plus Interim Agreement – Product Terms, the date of 31 July 2019 will change to 11 August 2019, such that no Charges apply during the period up to and including 11 August 2019 in respect of the supply of any Ordered Products for which the relevant Connect Order is submitted during the Insights Period; and
- for the purposes of section 4.4 of the nbn™ Sky Muster™ Plus Interim Agreement – Product Terms, the date of 31 July 2019 that is applicable to Service Levels, Performance Objectives and Operational Targets will change to 11 August 2019.

This email constitutes a notice under clause H1.1 of the WBA Head Terms, as incorporated by the nbn™ Sky Muster™ Plus Interim Agreement – Interim Terms. You are receiving this email because you have been identified as either the primary or secondary contact for this email notification.

### Action required

Your organisation does not have to take any specific action in response to this notice.

### Further information

If you have any questions about this notice, please contact your nbn™ Account Team or [contractmanager@nbnco.com.au](mailto:contractmanager@nbnco.com.au)

Kind regards,

A handwritten signature in black ink, appearing to read 'Andrew Walsh'.

Andrew Walsh

**General Manager Wholesale Supply**

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