



How nbn™ Sky Muster™ Plus compares to nbn™ Sky Muster™

In the table below, we've outlined the key differences between Sky Muster™ and Sky Muster™ Plus wholesale plans to help you choose the one best suited to your needs.

	nbn™ Sky Muster™	nbn™ Sky Muster™ Plus		
Wholesale plans	Your internet service provider will determine available plans	50GB+ plan	100GB+ plan	150GB+ plan
Monthly metered data allowance (Includes upload and download data) ⁵	Your internet service provider will determine available data allowances	50GB peak + 50GB off peak	100GB peak + 100GB off peak	150GB peak + 150GB off peak
Wholesale speeds	12/1Mbps or 25/5Mbps ¹	25/5Mbps only ^{1&2}		
Metered activities	All online activities are metered	<p>All online activities are metered except for those specified below under 'Unmetered activities'</p> <p>Other exclusions and fair use conditions apply</p> <p>Common examples of metered activity includes: all video/ audio call services, playing or downloading audio/video content (which is either embedded or from content streaming or gaming sites), loading content to/from file sharing/ cloud storage sites</p>		



<p>Unmetered activities</p>	<p>Not available</p>	<p>All online activity is metered, with the exception of the below unmetered activities:</p> <ul style="list-style-type: none"> • Static text or image web browsing: including online banking • Social media: viewing static photos and text on selected social media sites • Email: sending and receiving emails on selected sites • Operating system software updates: downloading selected PC and smartphone operating system software updates³ <p>Note: If you're accessing your connection via a Virtual Private Network (VPN) or an application that does not use HTTP/HTTPS protocols, all activities will be metered – even those specified under 'unmetered activities'</p> <p>Note: Exclusions and fair use conditions apply</p> <p>Note: The types of traffic that are unmetered are constantly subject to change – please check this page regularly for latest updates</p>
<p>Peak times</p>	<p>7am-1am</p>	<p>7am-1am</p>
<p>Off-peak times</p>	<p>1am-7am</p>	<p>1am-7am</p>
<p>Standard installation cost</p>	<p>Not charged by nbn to internet service providers. Check with your preferred internet service provider whether they have any other fees⁴</p>	<p>Not charged by nbn to internet service providers. Check with your preferred internet service provider whether they have any other fees⁴</p>

Disclaimers

¹ An end user's experience, including the speeds actually achieved over the **nbn**[™] broadband access network, depends on the **nbn**[™] access network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of **nbn**'s control (like their equipment quality, software or signal reception). Wholesale speeds may be reduced if metered allowance is exceeded (refer to nbnco.com.au/skymuster-plus). Satellite end users may also experience latency.

² Speeds will fluctuate, and have the potential to deliver wholesale speeds higher than 25/5Mbps from time to time (subject to available network capacity), but this is not guaranteed. **nbn** will investigate services that are not capable of achieving wholesale speeds of 25/5 Mbps at least once a day.

³ Excludes application, gaming console and non-system software updates. From 7pm – 11pm, PC and smartphone operating system software updates may be shaped at **nbn**'s discretion to wholesale speeds of 256kbps.

⁴ Please contact your preferred internet service provider to ask about the retail prices charged by them to you.

⁵ Once your metered data allowance is exhausted, your speeds will be shaped in relation to metered data. For further details, contact your internet service provider.