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Broadbanding Australia



Media Release

Jobs growth prompts selection of HR support.

3 March, 2010

NBN Co Limited, the company established to deliver the national broadband network, today announced it will team with Accenture to provide its human resources services for its employees.

Accenture is one of the world's largest global management consulting, technology services and outsourcing companies. It will host the HR applications and provide support to employees of NBN Co via the web and on the phone.

This contract includes HR administration, records management, recruitment administration and performance and rewards administration

NBN Co currently has over 100 employees and is expanding rapidly.

NBN Co will employ approximately 300 people by the middle of this year and continue to grow as it constructs the broadband network across Australia.

As a new business NBN Co will establish efficient and integrated tools and processes for all employees.

NBN Co's Chief Human Resources Officer, Kevin Brown, said as NBN Co grew nationally, it must have the best technology underpinning its HR activities to make them easy to use and delivered at the lowest cost.

"Accenture has a proven track record of supplying high-quality systems and process to governments and corporations both in Australia and globally, many with large and diverse workforces.

"It has been selected because it provides multiple HR products such as payroll and recruitment, giving NBN Co the flexibility to select applications that best suit its business as it grows.

Accenture will provide all the technology to maintain employee information and employee enquires will be handled over the web or on the phone by Accenture staff.

"This enables NBN Co to focus its resources on our main task of designing and building Australia's superfast broadband network. This outsourcing allows us to have a smaller number of human resource professionals inside the company working with managers to hire quality people and helping them to be productive," Mr Brown said.

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PricewaterhouseCoopers provided independent advice to NBN Co around the tender process to ensure a rigorous and objective assessment of vendors and competitive pricing in the contract between NBN Co and Accenture.

Media inquiries; Jane Sullivan 0457 509 118