

NTD Pre-installation Requests

Definitions:

Applicant means in relation to the Premises:

- a) the developer or builder of an approved NBN development, or an authorised representative of the developer or builder, with control of the Premises; or
- b) other person(s) who owns or occupies the Premises,

each being an Owner or Occupier of the Premises.

NBN Equipment includes a power supply unit, NBN connection box, NBN utility box and associated fibre optic cables.

Premises means the premises to which this pre-install request relates.

By making a request for a preinstall, the Applicant:

- certifies that it is the sole Owner and/or Occupier of the Premises, or is authorised to make this request, and provide any information submitted as part of this request, on behalf of all of the Owner(s) and Occupier(s) of the Premises and has control of the site; and

Note: Where the Applicant has not received authorisation from all of the Owner(s) and Occupier(s) of the Premises, NBN Co will not be able to progress with this preinstall request.

- agrees to the following Terms and Conditions for itself, and on behalf of any other Owners and Occupiers of the Premises.
-

Terms and Conditions

- The Applicant authorises:
 1. NBN Co, its employees, agents and contractors to access and enter the Premises for the purposes of installing NBN Equipment for or in connection with the requested pre-installation; and
 2. NBN Co and its contractors to install and leave in place the NBN Equipment. The Applicant acknowledges that the:
 - a. NBN Equipment remains the property of NBN Co at all times, and only NBN Co or its contractors can remove it; and
 - b. Owner or Occupier must not interfere with or damage the NBN Equipment.

- The Applicant acknowledges that:
 3. the NBN Equipment will be installed in reliance on Schedule 3 of the *Telecommunications Act 1997 (Cth)* (**Schedule 3**);
 4. all of the Owner(s) and Occupier(s) of the Premises waive the right to receive notices under clauses 17 and 18 of Schedule 3 regarding the installation of the NBN Equipment at the Premises and the clearing of vegetation, if required;
 5. all pre-install requests are subject to available resourcing and NBN Co cannot guarantee that it will proceed with the pre-installation of the NBN equipment at the Premises, even if NBN Co provides you with confirmation or other representation that the pre-installation will proceed; and
 6. by making this request, the Owner(s) or Occupier(s) are not obliged to order phone or internet services over the NBN from a phone or internet service provider. If telephone and/or internet services are required, a request will need to be made directly to a retail service provider, and not to NBN Co.

- The Applicant accepts that:
 7. personal information provided as part of this application, including about the Applicant and other Owners or Occupiers and contacts for the Premises, may be collected, used and disclosed by NBN Co, its employees, agents and contractors for the primary purposes of assessing the Applicant's pre-install request and, should the pre-install proceed, connecting and maintaining the NBN Equipment for quality purposes, and to resolve any complaints. If the information requested is not provided NBN Co may not be able to process the Applicant's request; and
 8. organisations that NBN Co typically disclose personal information to may include the Owner or Occupier's retail service provider, organisations that provide services to NBN Co, the Minister for Communications, the Department of Communications, and other organisations that NBN Co is required to disclose to by law or a court/tribunal order.

The NBN Co Privacy Policy (www.nbnco.com.au/privacy) contains information about how a complaint may be made about a breach of the Australian Privacy Principles and how we will deal with such complaint, how a person can request access to personal information held by NBN Co about them and correct such information. You can contact NBN Co by calling 1800 OUR NBN (1800 687 626) or emailing info@nbnco.com.au.