

# Price List

**nbn**<sup>®</sup> Smart Places Product Module

Wholesale Broadband Agreement





# Price List

## nbn<sup>®</sup> Smart Places Product Module

### Wholesale Broadband Agreement

Version	Description	Effective Date
5.0	First issued version of WBA 5	1 December 2023
5.1	Withdraw a number of non-recurring charges, that are currently not in use or have never been used	12 March 2025
5.2	Financial Year 2026–2027 changes	1 July 2026

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#### Environment

**nbn** asks that you consider the environment before printing this document.

# Introduction

This document sets out the Charges and other amounts payable in connection with the **nbn**<sup>®</sup> Smart Places Product.

Charges in this **nbn**<sup>®</sup> Smart Places Price List are separated into recurring Charges, non-recurring Charges and other Charges. Recurring Charges are periodic amounts which are payable in each Billing Period that a product or service is supplied by **nbn** to RSP. Non-recurring Charges and other Charges are payable only when certain activities or events occur (e.g. installations, disconnections).

Discounts, credits, rebates and waivers to Charges in this **nbn**<sup>®</sup> Smart Places Price List may be offered from time to time, as set out in this **nbn**<sup>®</sup> Smart Places Price List and Discounts, Credits and Rebates Annexures.

Certain provisions of this **nbn**<sup>®</sup> Smart Places Price List may be affected by the terms of an SAU.

This document forms part of the **nbn**<sup>®</sup> Smart Places Product Module.

## Roadmap

A roadmap describing the structure of this document follows for the assistance of RSP.

### Part A: Recurring Charges

Part A sets out the recurring Charges which apply in connection with the supply of **nbn**<sup>®</sup> Smart Places. This includes Charges relating to the core Product Components (UNI, AVC, CVC, NNI) and the optional Product Features (Enhanced Fault Rectification Services and NNI Link).

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### Part B: Non-recurring Charges

Part B sets out the non-recurring Charges which apply in relation to the supply of **nbn**<sup>®</sup> Smart Places.

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## Part C: Other Charges

Part C sets out the other Charges which apply in relation to New Development Locations, which do not form part of **nbn**'s supply of **nbn**<sup>®</sup> Smart Places.

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## Part A: Recurring Charges

*Section 1 sets out the recurring Charges which apply to the **nbn**<sup>®</sup> Smart Places Product Components which RSP must acquire as part of **nbn**<sup>®</sup> Smart Places. The specific Charges which apply to an Ordered Product depend on the Product Features selected by RSP (e.g. bandwidth profile).*

### 1. Recurring Charges for core components

- (a) The recurring Charges per Billing Period for AVC, CVC, UNI and NNI Product Components (including for both NNI Bearers and V-NNIs) of **nbn**<sup>®</sup> Smart Places are identical to, and apply in accordance with the same terms and conditions as, the recurring Charges that apply to the equivalent **nbn**<sup>®</sup> Ethernet (Fibre) Product Components, as set out in the [nbn<sup>®</sup> Ethernet Price List](#) as updated from time to time.

**Note:** The recurring Charges for the UNI Product Component are identical despite the relevant UNI for **nbn**<sup>®</sup> Ethernet (Fibre) being a UNI-D and the relevant UNI for **nbn**<sup>®</sup> Smart Places being a UNI-SFP.

- (b) To give effect to section 1(a), references in section 1 of the [nbn<sup>®</sup> Ethernet Price List](#) to:
- (i) AVC and CVC Product Components are to be read as including **nbn**<sup>®</sup> Smart Places AVC and CVC Product Components; and
  - (ii) the [nbn<sup>®</sup> Ethernet Price List](#) are to be read as including references to this **nbn**<sup>®</sup> Smart Places Price List.

*Section 2 sets out the recurring Charges which apply to the optional **nbn**<sup>®</sup> Smart Places Product Features that RSP may elect to acquire.*

### 2. Recurring Charges for optional features

#### 2.1 Enhanced Fault Rectification Service

The recurring Charges per Billing Period for the Enhanced Fault Rectification Service Product Feature of **nbn**<sup>®</sup> Smart Places are identical to, and apply in accordance with the same terms and conditions as, the recurring Charges that apply to the equivalent **nbn**<sup>®</sup> Ethernet (Fibre) Product Feature, as set out in the [nbn<sup>®</sup> Ethernet Price List](#) as updated from time to time.

#### 2.2 NNI Link

The recurring Charge per Billing Period for the NNI Link Product Feature of **nbn**<sup>®</sup> Smart Places is identical to, and applies in accordance with the same terms and conditions as, the recurring Charge that applies to the equivalent **nbn**<sup>®</sup> Ethernet (Fibre) Product Feature, as set out in the [nbn<sup>®</sup> Ethernet Price List](#) as updated from time to time.

## Part B: Non-recurring Charges

Section 3 sets out the Charges which apply to installations and activations in connection with the supply of **nbn**<sup>®</sup> Smart Places.

### 3. Installation and activations

(a) The Charges for the installation and activation of **nbn**<sup>®</sup> Smart Places are:

Activity	<b>nbn</b> <sup>®</sup> Smart Places
Initial Standard Installation <sup>1</sup>	\$0.00
Initial Non-Standard Installation <sup>1</sup>	Labour Rate + Materials over and above Initial Standard Installation
Access Component Reactivation	\$5.00
Service Transfer <sup>2</sup>	\$5.00
Transfer Reversal	\$5.00
Non-Infrastructure Type Transfers (per Service Transfer) <sup>2</sup>	\$1.50

**Notes:**

<sup>1</sup> A Smart Places Co-ordinated Appointment will be required for any Installation (other than a Self-Installation (Smart Places)) and the Charge for a Smart Places Co-ordinated Appointment will apply in addition to these Charges.

<sup>2</sup> This Charge will not apply in respect of the transfer of Ordered Products in certain circumstances as set out in clause H4.3 of the [Head Terms](#).

#### 3.2 CVC, NNI, NNI Link and V-NNI

The non-recurring Charges for the CVC Product Component, NNI Bearers, V-NNIs and the NNI Link Product Feature of **nbn**<sup>®</sup> Smart Places are identical to, and apply in accordance with the same terms and conditions as, the non-recurring Charges that apply to the equivalent **nbn**<sup>®</sup> Ethernet (Fibre) Product Components and Product Feature (as applicable) under the [nbn](#)<sup>®</sup> Ethernet Price List as updated from time to time.

Section 4 sets out the Charges which apply to service modifications in connection with the supply of **nbn**<sup>®</sup> Smart Places.

### 4. Service modification

(a) The Charges for service modifications relating to **nbn**<sup>®</sup> Smart Places are:

Activity	Charge per Activity
Access Component Modification (no attendance at Smart Location required)	\$0.00
CVC Modification	\$0.00
NNI Modification	\$0.00
NNI Link Modification	\$0.00

Activity	Charge per Activity
Equipment Removal	Labour Rate + Materials
Equipment Repair	Labour Rate + Materials

Section 5 sets out the Charges which apply to service management in connection with the supply of **nbn**<sup>®</sup> Smart Places.

## 5. Service management

(a) The Charges for service management relating to **nbn**<sup>®</sup> Smart Places are:

Activity	Charge per Activity
No Fault Found (No Truck Roll Required)	\$50.00
No Fault Found (Truck Roll Required)	Labour Rate (min 2 hours)

Section 6 sets out the Charges which apply to Appointments in connection with the supply of **nbn**<sup>®</sup> Smart Places

## 6. Appointments

(a) The Charges for Appointments relating to **nbn**<sup>®</sup> Smart Places are:

Activity	Charge per Activity
Smart Places Co-ordinated Appointment (Day)*	\$200.00
Smart Places Co-ordinated Appointment (After Hours)*^	\$300.00
Late Cancellation (Smart Places Co-ordinated Appointment)	The Charge for the Smart Places Co-ordinated Appointment
Missed Appointment (Smart Places Co-ordinated Appointment)	The Charge for the Smart Places Co-ordinated Appointment
First Missed Appointment (Trouble Ticket Appointment)	\$0.00
Subsequent Missed Appointment (Trouble Ticket Appointment)	\$0.00

**\*Note:** The Charge for a Smart Places Co-ordinated Appointment applies in addition to any charges relating to the activity being performed.

^ Smart Places Co-ordinated Appointments (After Hours) will not be available at launch. **nbn** will advise RSP when Smart Places Co-ordinated Appointments are available.

(b) For the purpose of this section 6:

- (i) **First Missed Appointment** means a Missed Appointment for an Activity for which there has been no previous Missed Appointment; and
- (ii) **Subsequent Missed Appointment** means a Missed Appointment for an Activity for which there has been one or more previous Missed Appointments.

*Section 7 sets out the definitions for certain terms in this Part B*

## 7. Labour Rate and Materials

In this Part B:

- (a) **Labour Rate** means \$75.00 for each of the total number of labour hours required to perform the relevant activity (rounded up to the next full hour); and
- (b) **Materials** means the cost of materials necessary to perform the relevant activity.

## Part C: Other Charges

*Section 8 sets out the once-off charge which will apply to a New Development Location.*

### 8. New developments Charge

#### 8.1 New developments Charge

The once-off Charge that **nbn** will apply to a New Development Location is:

Charge per instance
\$272.72

#### 8.2 Conditions

- (a) The Charge described in this section 8 will apply in respect of a Connect Order for a New Development Location if:
  - (i) it is the first Connect Order that is Completed under this Agreement for the location; and
  - (ii) no Connect Order has been Completed under an Other Wholesale Broadband Agreement for the location, as those terms are used in the Other Wholesale Broadband Agreement.
- (b) In the event that a Connect Order is not Completed in respect of a New Development Location, the New Development Location will be regarded for the purposes of this section 8 as never having been the subject of a Connect Order.