

Discounts, Credits and Rebates Annexure to the **nbn**[®] Smart Places Price List

Wholesale Broadband Agreement





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Version	Description	Effective Date
4.0	First issued version of nbn [®] Smart Places	Later of nbn [®] Smart Places Commercial Launch Date and the Execution Date
4.1	High Speed Tiers Incentive	1 October 2023

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Environment

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Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Part B.

#	Name	Description	Duration	Details and conditions
Long-term Discounts, Credits, Rebates and Waivers (Part B)				
1.	50 Kbps CVC Credit	A Credit per AVC TC-4 and UNI bundle which is equal to the recurring Charge which would apply to nbn [®] Smart Places for a 50Kbps CVC TC-4.	Commercial Launch Date – 30 November 2023	Section B1.1
2.	Ancillary Charges Waivers	Waiver of certain “ancillary” Charges specified in the nbn Smart Places Price List	Commercial Launch Date – 30 November 2023	Section B1.2
3.	NNI Diversity Upgrade Rebate	A Rebate given in respect of upgrades from a single chassis 10G NNI to a diverse chassis 10G NNI.	Commercial Launch Date – 30 November 2023	Section B1.3
4.	TC-4 Business Bundles	A Discount applied to specified business-grade Product Features when acquired as a bundle.	Commercial Launch Date – 30 June 2025	Section B1.4
5.	TC-2 Business Bundles	A Discount applied to specified business-grade Product Features when acquired as a bundle.	Commercial Launch Date – 30 June 2025	Section B1.5
6.	Enhanced Fault Rectification Service	A Discount applied to the Enhanced-12 (24/7) Product Feature.	Commercial Launch Date – 30 June 2023	Section B1.6
7.	High Speed Tier Incentive	A Rebate given for high-speed tiers	1 October 2023 – 30 June 2024	Section B1.7



Part B Details and conditions for Long-term Discounts, Credits, Rebates and Waivers

The details and conditions in section B1.1 apply in respect of the 50 Kbps CVC Credit described in Part A.

B1.1 50 Kbps CVC Credit details and conditions

B1.1.1 Eligibility / Availability Criteria

- (a) In each Billing Period for each CSA, **nbn** will provide RSP with a 50 Kbps CVC Credit for each AVC TC-4 and UNI bundle supplied by **nbn** to RSP in that CSA as at the start of the relevant Billing Period.

Example: if the CVC TC-4 pricing per Mbps is \$15.75 then the 50 Kbps CVC Credit will be \$0.7875.

- (b) The total 50 Kbps CVC Credits given to RSP in respect of a Billing Period are capped at the total recurring Charges that apply in respect of all CVCs supplied by **nbn** to RSP in the relevant CSA for that Billing Period.
- (c) **nbn** will not provide RSP with a 50 Kbps CVC Credit for an AVC TC-4 to the extent that the TC-4 Business Bundles Discount, TC-2 Business Bundles Discount or TC-4 Bundles Discount applies to that AVC TC-4.

B1.1.2 Process to Claim

- (a) **nbn** will apply the 50 Kbps CVC Credit to the next invoice following the Billing Period in which the corresponding AVC recurring charge was incurred by RSP.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Credit.

The details and conditions in section B1.2 apply in respect of the Ancillary Charges Waiver described in Part A.

B1.2 Ancillary Charges Waiver details and conditions

B1.2.1 Details

nbn waives its right to require RSP to pay the following Charges (each an **Ancillary Charge**) in respect of **nbn**[®] Smart Places for the period that this Waiver remains effective for the relevant Ancillary Charge in accordance with section B1.2.3:

#	Charge	nbn [®] Smart Places Price List section reference
1.	Initial Non-Standard Installation	3
2.	Equipment Removal	4
3.	Equipment Repair	4
4.	No Fault Found (No Truck Roll Required)	5
5.	No Fault Found (Truck Roll Required) to the extent the Charge exceeds \$150	5

B1.2.2 Process to Claim

nbn will provide RSP the Ancillary Charges Waiver by omitting or listing as not payable the relevant Ancillary Charge in RSP's invoices during the period that the Ancillary Charges Waiver remains effective for that Ancillary Charge.

Note: *The effect of this Waiver is that RSP is not obliged to pay an Ancillary Charge(s) listed above for the period that the Ancillary Charges Waiver remains effective in respect of that Ancillary Charge. RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.*

B1.2.3 Special conditions

- (a) If one or more waivers of Ancillary Charges are withdrawn by **nbn** in accordance with this Agreement, the Ancillary Charges Waiver will continue to apply in respect of other Ancillary Charges until any later withdrawal of the waiver for that Ancillary Charge, or the expiry of the waiver validity period in Part A of this **nbn**[®] Smart Places Discounts, Credits and Rebates Annexure (as applicable).

B1.3 NNI Diversity Upgrade Rebate

To the extent that RSP acquires any **nbn**[®] Smart Places Ordered Product, the NNI Diversity Upgrade Rebate set out in the Discounts, Credits and Rebates Annexure to the [nbn[®] Ethernet Price List](#) is amended and will apply in respect of those **nbn**[®] Smart Places Ordered Products on the basis that each reference to an NNI, AVC or CVC Product Component in the terms of that Rebate refers to those Product Components of both **nbn**[®] Ethernet and **nbn**[®] Smart Places.

The details and conditions in section B1.4 apply in respect of the TC-4 Business Bundles Discount described in Part A.

B1.4 TC-4 Business Bundles Discount

Where applicable, **nbn** will supply CVC TC-4 Product Components, associated AVC TC-4 Product Components and associated Enhanced Fault Rectification Service Product Features subject to and in accordance with the terms and conditions, including the obligation to pay any applicable Overage Charge, of the TC-4 Business Bundles Discount set out in the [nbn[®] Ethernet Discounts, Credits and Rebates Annexure](#).

Note: "Business Bundle 2" is not applicable for **nbn[®]** Smart Places as there is no AVC TC-1 Product Component available as part of **nbn[®]** Smart Places.

The details and conditions in section B1.5 apply in respect of the TC-2 Business Bundles Discount described in Part A.

B1.5 TC-2 Business Bundles Discount

Where applicable, **nbn** will supply CVC TC-2 Product Components, associated AVC TC-2 Product Components and Enhanced Fault Rectification Service Product Features subject to and in accordance with the terms and conditions, including the obligation to pay any applicable Overage Charge, of the TC-2 Business Bundles Discount set out in the [nbn[®] Ethernet Discounts, Credits and Rebates Annexure](#).

The details and conditions in section B1.6 apply in respect of the Enhanced Fault Rectification Service Discount described in Part A.

B1.6 Enhanced Fault Rectification Service Discount

B1.6.1 Details

- (a) Subject to the terms of this section B1.6, for each Enhanced Fault Rectification Service specified below supplied during the term of the Enhanced Fault Rectification Service Discount, **nbn** will apply a discount to achieve an effective recurring Charge per Billing Period as set out in the table below

Enhanced Fault Rectification Service	Effective Recurring Charge
Enhanced-12 (24/7)	\$15

B1.6.2 Interaction with other Discounts, Credits, Rebates and Waivers

- (a) This Enhanced Fault Rectification Service Discount is not available in respect of any Enhanced Fault Rectification Service supplied subject to the TC-4 Business Bundles Discount or TC-2 Business Bundles Discount.

B1.6.3 Process to Claim

nbn will automatically apply the Enhanced Fault Rectification Service Discount.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Discount.

B1.7 High Speed Tiers Rebate

Where applicable, **nbn** will supply **nbn**® Smart Places AVC TC-4s subject to and in accordance with the terms and conditions of the High Speed Tier Rebate set out in the [nbn® Ethernet Discounts, Credits and Rebates Annexure](#) in circumstances where an equivalent **nbn**® Ethernet AVC TC-4 would be eligible for that Rebate.

Note: The High Speed Tier Rebate in the [nbn® Ethernet Discount, Credit and Rebates Annexure](#) applies in relation to AVCs with bandwidth profiles of 250/100 Mbps, 500/200 Mbps and 1000/400 Mbps AVC TC-4 (PIR) subject terms and conditions.