

# Test Description: Walk Out Working Phase 2 Trial

Version:1.0 | Date of issue: 17 June 2026

**This Test Agreement is a Standard Form of Access Agreement for the purposes of Part XIC of the Competition and Consumer Act 2010 (Cth).**

- A. This document is a Test Description for the purposes of the Framework Agreement between **nbn** and RSP.
- B. This Test Description, together with the Standard Test Terms, forms the Test Agreement for the Test.
- C. If RSP wishes to participate in the Test, RSP must notify **nbn** of its intention to participate;
  - i. during the related Expressions of Interest process (if applicable); or
  - ii. after **nbn** publishes the Test Description on **nbn** website or issues this Test Description to RSP.
- D. To be eligible to participate in the Test, RSP must satisfy the following conditions (**Eligibility Criteria**):
  - be party to the latest version of the Wholesale Broadband Agreement and be in good financial standing under that agreement; and
  - have been selected to participate in the Test through the related Expression of Interest or other selection process (if applicable).
- E. If checked by **nbn**, the following provisions in the Standard Test Terms apply:
  - (Requirements for Test End User Contracts) clause 7(a)(iii) applies; and
  - (Marketing-related disclosures) clause 12 applies.
- F. The particulars of this Test are set out in the table below:

#	ITEM	DETAILS
1.	Name of Test	Walk Out Working Phase 2
2.	Description of the Test	<p>(a) To test a “Walk Out Working” process as described in the Test Plan in respect of Premises where:</p> <ul style="list-style-type: none"> <li>i. the Premises are currently served by an active nbn<sup>®</sup> Ethernet Ordered Product; and</li> <li>ii. nbn is attending the Premises to undertake an Installation required to Complete an Order for nbn<sup>®</sup> Ethernet (Fibre), including validating the capability, systems and operational process.</li> </ul> <p>(b) The Test will enable RSP and nbn to work together to test a process where the nbn technician will:</p> <ul style="list-style-type: none"> <li>i. undertake an Installation to Complete an Order for nbn<sup>®</sup> Ethernet (Fibre) for selected FTTP upgrade orders;</li> <li>ii. relocate the customer’s router from the current location (e.g. FTTC-NCD or wall socket) to the F-NTD (with customer consent); and</li> <li>iii. take reasonable steps to verify that the wholesale nbn nbn<sup>®</sup> Ethernet (Fibre) Ordered Product and the retail RSP fibre service appears to be activated and working.</li> </ul>

#	ITEM	DETAILS
3.	Description of the Test Product	Not applicable.
4.	Test Period	24 June 2026 to 24 July 2026
5.	Location for the Test (if applicable)	Limited areas in WA subject to nbn workforce capacity and any change depending on level of RSP engagement with the trial.
6.	Test Plan (if applicable)	To be provided by nbn to RSP before or during the Test Period
7.	Operational procedures (if applicable)	As set out in the Test Plan.
8.	Other instructions, policies and procedures (if applicable)	To be notified by nbn to RSP before or during the Test Period.
9.	Supply of Downstream Products to End Users	Not applicable

#	ITEM	DETAILS
10.	Supply through third parties (including downstream service providers)	Not applicable
11.	<b>nbn</b> <sup>™</sup> Downstream Network Boundary	Not applicable
12.	<b>nbn</b> <sup>™</sup> Upstream Network Boundary	Not applicable
13.	Permitted Purposes for Test Information	<p>The Permitted Purposes for the Test, in addition to those set out in the Standard Test Terms, are:</p> <ul style="list-style-type: none"> <li>• Evaluation of customer experience improvements and operational efficiency of Walk Out Working (WOW) for fibre upgrades.</li> </ul>
14.	Survival of specific provisions of this Test Description	Not applicable
15.	Other special conditions for this Test (if applicable)	Not applicable
16.	RSP acknowledgements	<p>RSP warrants and agrees that:</p> <ul style="list-style-type: none"> <li>• RSP has made and has relied on its own investigations, enquiries, knowledge and expertise in respect of the Test Agreement, the Test and each Test Product and its own evaluation of any material provided by <b>nbn</b> to RSP or its Personnel;</li> <li>• <b>nbn</b> has not made, and no Personnel of <b>nbn</b> have made, any warranty as to the performance of any Test Product to RSP or its Personnel;</li> </ul>

#	ITEM	DETAILS
		<ul style="list-style-type: none"> <li>• RSP is not entering into the Test Agreement in reliance on, and it will not rely on, any statement of opinion, statement of intention or any other warranty, representation or other statement made or purporting to be made by or on behalf of <b>nbn</b> or its or their Personnel, other than as expressly set out in the Test Agreement;</li> <li>• RSP has had the benefit of independent legal, financial and technical advice relating to its proposed participation in the Test and its entry into this Test Agreement;</li> <li>• as part of its investigations and enquiries in respect of the Test, each Test Product and the Test Agreement, RSP or its representatives have had access to all documents and information they have requested from <b>nbn</b> or its Personnel;</li> </ul>
17.	Definitions	Not applicable

**Copyright**

This document is subject to copyright and must not be used except as permitted below or under the *Copyright Act 1968* (Cth). You must not reproduce or publish this document in whole or in part for commercial gain without the prior written consent of nbn. You may reproduce and publish this document in whole or in part for educational or non-commercial purposes as approved by nbn in writing.

Copyright © 2026 nbn co limited. All rights reserved. Not for general distribution.

**Disclaimer**

This document is provided for information purposes only. The recipient must not use this document other than with the consent of nbn and must make their own inquiries as to the currency, accuracy and completeness of this document and the information contained in it. The contents of this document should not be relied upon as representing nbn's final position on the subject matter of this document, except where stated otherwise. Any requirements of nbn or views expressed by nbn in this document may change as a consequence of nbn finalising formal technical specifications, or legislative and regulatory developments.

**Environment**

nbn asks that you consider the environment before printing this document.