SAU Tariff List

1 July 2026 to 30 June 2027

SAU Tariff List

Version	Description	Published Date	Effective Date
1	SAU Tariff List for the period 1 July 2026 to 30 June 2027.	1 May 2026	1 July 2026
1.1	Update for launch of nbn® FibreOne and the continued supply of the Cell Site Access Service (CSAS) until 31 January 2027.	12 November 2026	12 November 2026

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Disclaimer

This Tariff List is published pursuant to nbn's Special Access Undertaking (SAU), which is a regulatory undertaking given to the ACCC.

nbn is a wholesaler and does not control prices charged by service providers. The wholesale prices in this document are exclusive of GST. References to speeds or bandwidth profiles in this document are not to end customer speeds; they are wholesale layer 2 peak information rate (**PIR**) bandwidth provided to retail providers unless stated otherwise. An end customer's experience, including the speeds actually achieved over the nbn® network, depends on the nbn® network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of nbn's control (like the end customer's equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network). Refer to nbn's website and the Wholesale Broadband Agreement for further information.

Environment

nbn asks that you consider the environment before printing this document.

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SAU Tariff List

1 July 2026 to 30 June 2027

Introduction

This Tariff List is published pursuant to clause 2B.2.3 of nbn's Special Access Undertaking (**SAU**), as varied on 17 October 2023. This Tariff List takes effect on and from 1 July 2026.

This Tariff List sets out Prices for each NBN Offer, Other Charge and other WAPC Charge Component, as well as CVC inclusions for each Bundled TC-2 Offer. In this Tariff List, the Prices and CVC inclusions for Bundled TC-2 Offers for FY27 correspond with the Prices and CVC inclusions for Bundled TC-2 Offers for FY27 as stated in the 3 Year SAU Pricing Roadmap published by nbn for the period 1 July 2026 to 30 June 2029.

From 1 July 2026, the Price of the CVC Offer (TC-4) in respect of all NBN Co Networks other than the NBN Co Satellite Network will be reduced to $0 and all Bundled TC-4 Offers will become Flat-Rate Rate Offers[1], and consequently:

- there will no longer be any CVC TC-4 inclusions to the Bundled TC-4 Offers;[2] and
- there will no longer be a Bundled Offer Ceiling.[3]

Capitalised terms in this Tariff List have the meaning defined in the SAU as varied on 17 October 2023 unless stated otherwise.

Changes to this Tariff List

The SAU sets out specific circumstances in which nbn must update Prices and/or CVC inclusions in the Tariff List for a Financial Year. For example, the SAU requires nbn to update the Tariff List to reflect:

- the Price on introduction of a new offer;
- a change to the Price of a previously Zero-Priced offer made in accordance with the SAU;
- a Price change resulting from the exercise by the ACCC of certain powers under the SAU;
- a Price change resulting from the SAU restriction on TC-4 discounts;
- a determination by nbn to reduce the Price of an existing offer in the Tariff List; and
- the withdrawal of a Price for an existing offer.

nbn will publish a new Tariff List by 1 May 2027 for FY28. That Tariff List will be subject to the SAU price controls and TC-4 Price Relativity Restriction in the SAU and may contain different Prices to those set out for FY28 in the 3 Year SAU Pricing Roadmap published on 1 May 2026 for the period 1 July 2026 to 30 June

[1] See clause 2E.2.2(d) and 2B.3.1(d) of the SAU.

[2] See clause 2B.5.1(d)(ii) of the SAU.

[3] See clause 2B.2.3(f).

2029, including where actual CPI is different to the CPI assumptions used in preparing that 3 Year SAU Pricing Roadmap.

NBN Access Service

1 TC-4 Offers

1.1 Flat-Rate Offers

AVC Data Transfer Rate PIR downlink (Mbps)[1]	AVC Data Transfer Rate PIR uplink (Mbps)[1]	FY27 Monthly Recurring Fixed Charge, per SIO	NBN Co Network
12 (Basic Offer)[2,3]	1	$12.00	Fibre, FTTB, FTTN, FTTC, HFC
12[2]	1	$35.59	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
25[2]	5	$36.15	Fibre, FTTB, FTTN, FTTC, HFC
25[2]	5	$36.15	Wireless
25[2]	5-10	$36.15	FTTB, FTTN
25[2]	10	$36.15	Fibre, FTTC, HFC
25-50[2]	5-20	$57.60	FTTB, FTTN
50[2]	20	$57.60	Fibre, FTTC, HFC
Up to 100[2,4]	Up to 20[4]	$57.60	Wireless
25-100	5-20	$60.85	FTTB, FTTN
50-100	20	$60.85	FTTC
500	50	$60.85	Fibre, HFC
200-250[5]	8-20	$60.85	Wireless
25-100	5-40	$64.60	FTTB, FTTN
50-100	20-40	$64.60	FTTC
100	40	$64.60	Fibre, HFC
750	50	$67.12	Fibre, HFC
400[5]	10-40	$67.12	Wireless
250	100	$64.60	Fibre
250	100	$64.60	HFC
500	200	$79.00	Fibre

AVC Data Transfer Rate PIR downlink (Mbps)[1]	AVC Data Transfer Rate PIR uplink (Mbps)[1]	FY27 Monthly Recurring Fixed Charge, per SIO	NBN Co Network
1,000[6]	100	$75.88	Fibre, HFC
1,000[6]	400	$96.91	Fibre
2,000[7]	100	$119.04	HFC
2,000[7]	200	$119.04	Fibre
2,000[7]	500	$154.99	Fibre

Notes:

1 No additional charges apply for CVC TC-4 utilised in conjunction with a Flat-Rate Offer. From 1 July 2026, the Price in the Tariff List for the Connectivity Virtual Circuit Offer (TC-4) in respect of all NBN Co Networks other than the NBN Co Satellite Network will become $0 (see clause 2E.2.2(d) of the SAU).

2 From 1 July 2026, NBN Offers that are Bundled TC-4 Offers in FY26 will become Flat-Rate Offers in accordance with clause 2B.3.1(d) and 2E.2.2(d) of the SAU.

3 The SAU states that the Basic Offer (and its Monthly Recurring Fixed Charge, being $12.00 in FY27) will apply on a pro-rated daily basis for each day on which an AVC with the relevant bandwidth profile is used as an input into an Access Seeker Product or Downstream Product which is a broadband service which includes a voice component and utilises 0.1 Mbps of TC-4 (PIR) or less of capacity and that on other days, the Flat-Rate Offer with a bandwidth profile of 12 Mbps PIR (TC-4) which is not the Basic Offer (and its Monthly Recurring Fixed Charge, being $35.59 in FY27) will apply on a pro-rated daily basis.

4 These are potential maximum information rates, not peak information rates.

5 The 200-250/8-20 Mbps offer is only available at Premises that have a W-NTD version 3 or any later version installed, while the 400/10-40 Mbps offer is only available at Premises that have a W-NTD version 4 or any later version installed.

6 The Maximum Data Transfer Rate will be less than but close to 1000 Mbps.

7 The 2000/100 Mbps bandwidth profile is only available at premises that have a HFC CM3500 NTD installed and the 2000/200 Mbps and 2000/500 Mbps bandwidth profiles are only available at premises that have a 1 Port NTD (version 3 or later) or 4 Port NTD (version 4 or later) installed.

1.2 Flat-Rate Offers – Smart Places

AVC Data Transfer Rate PIR downlink (Mbps)[1]	AVC Data Transfer Rate PIR uplink (Mbps)[1]	FY27 Monthly Recurring Fixed Charge, per SIO	NBN Co Network
25[2]	10	$36.15	Fibre
50[2]	20	$57.60	Fibre
100	40	$64.60	Fibre
250	100	$64.60	Fibre
500	200	$79.00	Fibre
1000[3]	400	$96.91	Fibre

Notes:

[1] No additional charges apply for CVC TC-4 utilised in conjunction with a Flat-Rate Offer. From 1 July 2026, the Price in the Tariff List for the Connectivity Virtual Circuit Offer (TC-4) in respect of all NBN Co Networks other than the NBN Co Satellite Network will become $0 (see clause 2E.2.2(d) of the SAU).

[2] From 1 July 2026, NBN Offers for NBN Co Smart Places that are Bundled TC-4 Offers in FY26 will become Flat-Rate Offers in accordance with clause 2B.3.1(d) and 2E.2.2(d) of the SAU.

[3] The Maximum Data Transfer Rate will be less than but close to 1000 Mbps.

1.3 Asymmetric AVC Offers in respect of the NBN Co Satellite Network

AVC Data Transfer Rate PIR downlink (Mbps)	AVC Data Transfer Rate PIR uplink (Mbps)	FY27 Monthly Recurring Charge, per SIO
12	1	$24.00
25	5	$27.00

2 TC-2 and TC-1 Offers

2.1 Bundled TC-2 Offers

AVC symmetrical Data Transfer Rate CIR (Mbps)[1]	CVC symmetrical Data Transfer Rate CIR inclusion (Mbps)[2]	Enhanced Fault Service Level	FY27 Monthly Recurring Charge, per SIO	NBN Co Network
5	5	Enhanced-12 (24/7)	$53.20	Fibre, FTTB, FTTN, FTTC, HFC
10	10	Enhanced-12 (24/7)	$139.00	Fibre, FTTB, FTTN, FTTC, HFC
20	20	Enhanced-12 (24/7)	$175.00	Fibre, FTTB, FTTN, FTTC
30	30	Enhanced-12 (24/7)	$175.00	Fibre
40	40	Enhanced-12 (24/7)	$175.00	Fibre
50	50	Enhanced-12 (24/7)	$175.00	Fibre
60	60	Enhanced-12 (24/7)	$175.00	Fibre
70	70	Enhanced-12 (24/7)	$175.00	Fibre
80	80	Enhanced-12 (24/7)	$175.00	Fibre
90	90	Enhanced-12 (24/7)	$175.00	Fibre
100	100	Enhanced-12 (24/7)	$175.00	Fibre

Notes:

[1] AVC Data Transfer Rates are included within the Data Transfer Rates (TC-4) acquired by the Access Seeker in respect of the same AVC.
[2] Additional charges may apply as set out in section 3 of this document for provisioning of CVC TC-2 in conjunction with these Bundled TC-2 Offers in excess of the CVC TC-2 inclusions.

2.2 Bundled TC-2 Offers: Smart Places

AVC symmetrical Data Transfer Rate CIR (Mbps) [1]	CVC symmetrical Data Transfer Rate CIR inclusion (Mbps) [2]	Enhanced Fault Service Level	FY27 Monthly Recurring Charge, per SIO	NBN Co Network
5	5	Enhanced-12 (24/7)	$53.20	Fibre
10	10	Enhanced-12 (24/7)	$139.00	Fibre
20	20	Enhanced-12 (24/7)	$175.00	Fibre
50	50	Enhanced-12 (24/7)	$175.00	Fibre

Notes:

[1] AVC Data Transfer Rates are included within the Data Transfer Rates (TC-4) acquired by the Access Seeker in respect of the same AVC.
[2] Additional charges may apply as set out in section 3 of this document for provisioning of CVC TC-2 in conjunction with these Bundled TC-2 Offers in excess of the CVC TC-2 inclusions.

2.3 Symmetric Access Capacity Offers (TC-1)

AVC symmetrical Data Transfer Rate CIR (Mbps)	FY27 Monthly Recurring Charge, per SIO	NBN Co Network
0.15	$10.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless, Satellite
0.3	$19.30	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
0.5	$19.30	Fibre, FTTB, FTTN, FTTC, HFC
1	$19.30	
2	$19.30	
5	$63.00	

3 Connectivity Virtual Circuit Offers

3.1 CVC TC-4 (in respect of NBN Co Networks other than the NBN Co Satellite Network)

Connectivity Virtual Circuit Offers	FY27 Monthly Recurring Charge, per utilised symmetrical Mbps (PIR)
CVC TC-4 (non-Satellite)[1]	$0.00

Notes:

[1] An equivalent NBN Offer with the same monthly recurring charge applies in relation to NBN Smart Places. For simplicity, nbn has not listed that in a separate table.

3.2 CVC TC-4 (in respect of the NBN Co Satellite Network), CVC TC-2, CVC TC-1

Connectivity Virtual Circuit Offers	FY27 Monthly Recurring Charge, per provisioned symmetrical Mbps (CIR)	NBN Co Network
CVC TC-4	$15.75	Satellite
CVC TC-1	$17.50	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
CVC TC-1	$17.50	Satellite
CVC TC-2[1]	$17.50	Fibre, FTTB, FTTN, FTTC, HFC

Notes:

[1] An equivalent NBN Offer with the same monthly recurring charge applies in relation to NBN Smart Places. For simplicity, nbn has not listed that in a separate table.

4 CVC Class Offers for the NBN Co Satellite Network

CVC Class	FY27 Monthly Recurring Charge, per AVC TC-4 associated with the Connectivity Virtual Circuit Offer (TC-4) in conjunction with which the CVC Class Offer is acquired
0	$0.00
1	$18.00
2	$40.00

5 NNI Offers

5.1 Network to Network Interface Offers[3]

NNI Product Feature	FY27 Monthly Recurring Charge[1]	NBN Co Network
1000BaseLX – per NNI Bearer	$100.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
1000BaseLX – per NNI Bearer	$100.00	Satellite
10GBaseLR – per NNI Bearer	$390.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseLR – per NNI Bearer	$390.00	Satellite
100GBaseLR4 – per NNI Bearer	$2,340.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
1000BaseEX – per NNI Bearer	$125.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
1000BaseEX – per NNI Bearer	$125.00	Satellite
10GBaseER – per NNI Bearer	$490.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseER - per NNI Bearer	$490.00	Satellite
100GBaseER4 – per NNI Bearer	$2,940.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
V-NNI – per V-NNI[2]	$31.50	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
NNI Link – per NNI Link[2]	$0.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless

Notes:

1 There is also a one-off set-up and activation charge as set out in sections 8.1 and 8.3 of this document.
2 V-NNI and NNI Link are not available in respect of the NBN Co Satellite Network.
3 Equivalent NBN Offers with the same monthly recurring charges apply in relation to NBN Smart Places. For simplicity, nbn has not listed those in a separate table.

5.2 10G NNI Starter Offers[1]

NNI Product Feature	FY27 Monthly Recurring Charge[2,3,4]	NBN Co Network
10GBaseLR (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$195.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseLR (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$195.00	Satellite
10GBaseER (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$245.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseER (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$245.00	Satellite

Notes:

1 Equivalent NBN Offers with the same monthly recurring charges apply in relation to NBN Smart Places. For simplicity, nbn has not listed those in a separate table.

2 There is also a one-off set-up and activation charge as set out in section 8.1 of this document.

3 For clarity, where a 10G NNI is acquired in chassis diverse configuration, the Monthly Recurring Charge will apply separately for each NNI Bearer in the pair.

4 The 10G NNI Starter Offers do not apply in respect of a 10G NNI if the Access Seeker acquires any additional 10G NNI Bearers or any 100G NNI Bearers at the same POI.

6 Second UNI-V and AVC Offer

Activity	FY27 Monthly Recurring Charge, per SIO
Second UNI-V and AVC Offer[1]	$17.50

Notes:

[1] On 26 May 2023, nbn provided written notice, pursuant to the SAU and the WBA, of its intention to withdraw the User Network Interface-Voice (UNI-V) Product Feature and the Battery Backup Service Product Feature for nbn® Ethernet (Fibre) on 31 January 2031. The Continued Ordering Period (as that term is defined in the Wholesale Broadband Agreement) for the UNI-V Product Feature and the Battery Backup Service Product Feature for nbn® Ethernet (Fibre) ended on 26 June 2024.

7 Enhanced Fault Service Level Offers

7.1 Enhanced Fault Service Level Offers with a Monthly Recurring Charge

Type of Enhanced Fault Service Levels Offer	FY27 Monthly Recurring Charge, per AVC	NBN Co Network
Enhanced-12 Fault Service Levels	$15.50	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-12 (24/7) Fault Service Levels	$15.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-8 Fault Service Levels	$26.50	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-8 (24/7) Fault Service Levels	$58.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-6 Fault Service Levels	$34.50	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-6 (24/7) Fault Service Levels	$69.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-4 Fault Service Levels	$42.40	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-4 (24/7) Fault Service Levels	$25.00	Fibre, FTTB, FTTN, FTTC, HFC

7.2 Enhanced Fault Service Level Offers with a Non-Recurring Charge

Option	FY27 Non-Recurring Charge	NBN Co Network
Enhanced-(90 Day) – 12 (24/7) Fault Service Levels[1]	$150.00	Fibre, FTTB, FTTN, FTTC, HFC

Notes:

[1] This charge provides the Access Seeker with access to the Enhanced (90 Day)-12 (24/7) Fault Service Level for a period of 90 days. The supply of the Enhanced Fault Service Level Offer will cease at the end of that 90 day period unless the Access Seeker orders a further Enhanced (90 Day)-12 (24/7) Fault Service Level.

7.3 Enhanced Fault Service Level Offers: Smart Places

Type of Enhanced Fault Service Levels Offer	FY27 Monthly Recurring Charge, per AVC	NBN Co Network
Enhanced-12 Fault Service Levels	$15.50	Fibre
Enhanced-12 (24/7) Fault Service Levels	$15.00	Fibre
Enhanced-8 Fault Service Levels	$26.50	Fibre
Enhanced-8 (24/7) Fault Service Levels	$58.00	Fibre

8 Other Charges – NBN Access Service

8.1 Installations and activations – NBN Co Networks other than the NBN Co Satellite Network

Activity	FY27 Charge per activity			
	NBN Co Network			
	Fibre	Wireless	FTTB, FTTN, and FTTC	HFC
Initial Standard Installation	n/a	$0.00	$0.00	$0.00
Initial Standard Installation (1 Port NTD)	$0.00	n/a	n/a	n/a
Initial Standard Installation (4 Port NTD)	$100.00	n/a	n/a	n/a
Initial Non Standard Installation	n/a	Hourly Labour Rate plus cost of materials	Hourly Labour Rate plus cost of materials	Hourly Labour Rate plus cost of materials
Initial Non Standard Installation (1 Port NTD)	Hourly Labour Rate plus cost of materials	n/a	n/a	n/a
Initial Non Standard Installation (4 Port NTD)	$100.00 plus Hourly Labour Rate plus cost of materials	n/a	n/a	n/a
After Hours Installation[1]	$150.00	n/a	$150.00	$150.00
Professional FTTC-NCD Installation[2]	n/a	n/a	Hourly Labour Rate charged for a minimum of 2 hours	n/a
Professional HFC-NTD Installation	n/a	n/a	n/a	Hourly Labour Rate charged for a minimum of 2 hours
Subsequent Installation	Hourly Labour Rate charged for a minimum amount equivalent to 3.6 hours, plus cost of materials			
Fibre Upgrade Installation (1 Port NTD)	$200.00	n/a	n/a	n/a
Fibre Upgrade Installation (4 Port NTD)	$300.00	n/a	n/a	n/a
W-NTD Upgrade Installation	n/a	$200.00	n/a	n/a
Access Component Reactivation	$5.00			
CVC Set-up & Activation	$0.00			
NNI 1000BaseLX – Set-up & Activation	$1,000.00			
NNI 10GBaseLR – Set-up & Activation	$3,000.00			
NNI 100GBaseLR4 – Set-up & Activation	$20,000.00			

Activity	FY27 Charge per activity			
	NBN Co Network			
	Fibre	Wireless	FTTB, FTTN and FTTC	HFC
NNI 1000BaseEX – Set-up & Activation	$2,000.00			
NNI 10GBaseER – Set-up & Activation	$4,000.00			
NNI 100GBaseER4 – Set-up & Activation	$24,000.00			
NNI Link Activation	$0.00			
V-NNI Activation	$250.00			
Service Qualification Enquiry	$0.00			

Notes:

[1] In addition to the amount that would otherwise apply if the relevant Installation was performed between 9:00am and 5:00pm, Monday to Friday, excluding public holidays in the state or territory in which the Premises is located.

[2] Other Charge not applicable in respect of the NBN Co FTTB Network or NBN Co FTTN Network.

8.2 Installations and activations – Smart Places

Activity	FY27 Charge per activity
	NBN Co Network
	Fibre
Initial Standard Installation[1]	$0.00
Initial Non Standard Installation[1]	Hourly Labour Rate plus cost of materials over and above Initial Standard Installation
Access Component Reactivation	$5.00
CVC Set-up & Activation	$0.00
NNI 1000BaseLX – Set-up & Activation	$1,000.00
NNI 10GBaseLR – Set-up & Activation	$3,000.00
NNI 100GBaseLR4 – Set-up & Activation	$20,000.00
NNI 1000BaseEX – Set-up & Activation	$2,000.00
NNI 10GBaseER – Set-up & Activation	$4,000.00
NNI 100GBaseER4 – Set-up & Activation	$24,000.00
NNI Link Activation	$0.00
V- NNI Activation	$250.00

Notes:

[1] A Smart Places Co-ordinated Appointment is required for such Installations (other than a Self-Installation (Smart Places), as that term is defined in the Wholesale Broadband Agreement) and the charge for a Smart Places Co-ordinated Appointment applies in addition to these charges.

8.3 Installations and activations – NBN Co Satellite Network

Activity		FY27 Charge per activity
Initial Standard Installation[1]		$0.00 plus incidental charges which may apply for Limited Access Areas
Initial Non Standard Installation[1]		Satellite Labour Rate plus cost of materials plus incidental charges (over and above Initial Standard Installation)
Subsequent Installation in Urban Area, Major Rural Area, Minor Rural Area or Remote Area[1]	0.8m NTD outdoor unit dish	$692.00
	1.2m NTD outdoor unit dish	$1,057.00
	1.8m NTD outdoor unit dish	$2,226.00
Subsequent Installation in Isolated Area[1]	0.8m NTD outdoor unit dish	$1,559.00
	1.2m NTD outdoor unit dish	$1,751.00
	1.8m NTD outdoor unit dish	$3,732.00
Subsequent Installation in Limited Access Area[1]		Satellite Labour Rate plus cost of materials plus incidental charges
Access Component Reactivation[1]		$5.00 plus incidental charges which may apply for Limited Access Areas
CVC Set-up & Activation		$0.00
NNI 1000BaseLX – Set-up & Activation		$1,000.00
NNI 10GBaseLR – Set-up & Activation		$3,000.00
NNI 1000BaseEX – Set-up & Activation		$2,000.00
NNI 10GBaseER – Set-up & Activation		$4,000.00

Notes:

[1] An equivalent charge also applies in respect of the NBN Co Sky Muster Plus Satellite Service. For simplicity, nbn has not listed that charge in a separate table.

8.4 Service modifications – NBN Co Networks other than the NBN Co Satellite Network

Activity	FY27 Charge per activity			
	NBN Co Network			
	Fibre and Wireless	FTTB and FTTN	FTTC	HFC
Access Component Modification (no attendance at Premises required)	$0.00	$0.00	$0.00	$0.00
CVC Modification	$0.00	$0.00	$0.00	$0.00
NNI Modification	$0.00	$0.00	$0.00	$0.00
NNI Link Modification	$0.00	$0.00	$0.00	$0.00
Equipment Modification (attendance at Premises required)	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials
Equipment Removal	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials
Equipment Repair	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials

8.5 Service modifications – Smart Places

Activity	FY27 Charge per activity
	NBN Co Network
	Fibre
Access Component Modification (no attendance at Smart Location required)	$0.00
CVC Modification	$0.00
NNI Modification	$0.00
NNI Link Modification	$0.00
Equipment Removal	Hourly Labour Rate plus cost of materials
Equipment Repair	Hourly Labour Rate plus cost of materials

8.6 Service modifications – NBN Co Satellite Network

Activity		FY27 Charge per activity
Access Component Modification (no attendance at Premises required)[1]		$0.00
CVC Modification		$0.00
NNI Modification		$0.00
Equipment Modification (NTD indoor unit)[1]		$420.00 plus incidental charges which may apply for Limited Access Areas
Equipment Modification (NTD outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area[1]	0.8m NTD outdoor unit dish	$754.00
	1.2m NTD outdoor unit dish	$1,119.00
	1.8m NTD outdoor unit dish	$2,288.00
Equipment Modification (NTD outdoor unit) in Isolated Area[1]	0.8m NTD outdoor unit dish	$1,621.00
	1.2m NTD outdoor unit dish	$1,812.00
	1.8m NTD outdoor unit dish	$3,793.00
Equipment Modification (NTD outdoor unit) in Limited Access Area[1]		Satellite Labour Rate plus cost of materials plus incidental charges
Equipment Modification (NTD indoor and outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area[1]	0.8m NTD outdoor unit dish	$783.00
	1.2m NTD outdoor unit dish	$1,149.00
	1.8m NTD outdoor unit dish	$2,317.00
Equipment Modification (NTD indoor and outdoor unit) in Isolated Area[1]	0.8m NTD outdoor unit dish	$1,650.00
	1.2m NTD outdoor unit dish	$1,842.00
	1.8m NTD outdoor unit dish	$3,823.00
Equipment Modification (NTD indoor and outdoor unit) in Limited Access Area[1]		Satellite Labour Rate plus cost of materials plus incidental charges
Equipment Repair[1]		Satellite Labour Rate plus cost of materials plus incidental charges

Notes:

[1] An equivalent charge also applies in respect of the NBN Co Sky Muster Plus Satellite Service. For simplicity, nbn has not listed that charge in a separate table.

8.7 Service management – NBN Co Networks other than the NBN Co Satellite Network

Activity	FY27 Charge per activity		
	NBN Co Network		
	Fibre and Wireless	FTTB, FTTN, FTTC	HFC
No Fault Found (No Truck Roll Required)	$50.00	$50.00	$50.00
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours		
No Fault Found (Truck Roll Required and Professional Wiring Service)[1]	n/a	Hourly Labour Rate charged for a minimum of 3.5 hours, plus cost of materials (minimum of $10)	n/a
Late Cancellation (Site Visit Required)	$0	$75	$75
First Missed Appointment[2]	$0	$50	$50
Subsequent Missed Appointment[3]	$0	$75	$75
Co-ordinated Appointment (Day)[4]	$200[5]	$200	$200
Co-ordinated Appointment (Night)[4]	$300[5]	$300	$300
Late Cancellation (After Hours Installation Appointment)	$150[5]	$150	n/a
Late Cancellation (Co-ordinated Appointment)	The Price for the Co-ordinated Appointment in this section 8.7[5]		
Missed Appointment (After Hours Installation Appointment)	$150[5]	$150	n/a
Missed Appointment (Co-ordinated Appointment)	The Price for the Co-ordinated Appointment in this section 8.7[5]		
Voiceband Reinstatement[1]	n/a	$250	n/a
Transition Reversal	n/a	$250	n/a

Notes:

1 Other Charge not applicable in respect of the NBN Co FTTC Network.
2 A Missed Appointment for works in respect of which there has been no previous Missed Appointment.
3 A Missed Appointment for works in respect of which there has been one or more previous Missed Appointments.
4 In addition to the amount that applies for any activity performed in respect of the Co-ordinated Appointment.
5 Other Charge not applicable in respect of the NBN Co Wireless Network.

8.8 Service management – Smart Places

Activity	FY27 Charge per activity
	NBN Co Network
	Fibre
No Fault Found (No Truck Roll Required)	$50.00
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours
First Missed Appointment (Trouble Ticket Appointment)[1]	$0.00
Subsequent Missed Appointment (Trouble Ticket Appointment)[2]	$0.00
Smart Places – Co-ordinated Appointment (Day)[3]	$200.00
Smart Places – Co-ordinated Appointment (After Hours)[3,4]	$300.00
Late Cancellation (Smart Places Co-ordinated Appointment)	The Charge for the Smart Places Co-ordinated Appointment
Missed Appointment (Smart Places Co-ordinated Appointment)	The Charge for the Smart Places Co-ordinated Appointment

Notes:

1 A Missed Appointment for works in respect of which there has been no previous Missed Appointment
2 A Missed Appointment for works in respect of which there has been one or more previous Missed Appointments.
3 The charge for the Smart Places Co-ordinated Appointment applies in addition to any charges relating to the activity being performed.
4 Smart Places Co-ordinated Appointments (After Hours) will not be available at launch. nbn will advise when Smart Places Co-ordinated Appointments are available.

8.9 Service management – NBN Co Satellite Network[1]

Activity	FY27 Charge per activity
No Fault Found (No Truck Roll Required)	$50.00
No Fault Found (Truck Roll Required)	$420 plus incidental charges which may apply for Limited Access Areas
Late Cancellation (Site Visit Required) in Urban Area or Major Rural Area	$150.00
Late Cancellation (Site Visit Required) in Minor Rural Area or Remote Area	$200.00
Late Cancellation (Site Visit Required) in Isolated Area	$225.00
Late Cancellation (Site Visit Required) in Limited Access Area	$225 plus incidental charges which may apply for Limited Access Areas
Missed Appointment (Urban Area or Major Rural Area)	$150.00
Missed Appointment (Minor Rural Area or Remote Area)	$200.00
Missed Appointment (Isolated Area)	$225.00
Missed Appointment (Limited Access Area)	$225 plus incidental charges which may apply for Limited Access Areas

Notes:

[1] Equivalent charges also apply in respect of the NBN Co Sky Muster Plus Satellite Service. For simplicity, nbn has not listed those charges in a separate table.

8.10 Service Transfer-related charges – all NBN Co Networks[1]

Activity	FY27 Charge per activity
Service Transfer	$5.00
Transfer Reversal	$5.00
Non-Infrastructure Transfers (per Service Transfer)	$1.50

Notes:

[1] Equivalent charges also apply in respect of the NBN Co Sky Muster Plus Satellite Service and NBN Smart Places. For simplicity, nbn has not listed those charges in separate tables.

8.11 CVC Class Adjustment – NBN Co Satellite Network

Ordered CVC Class	Usage	FY27 Charge, per each associated AVC TC-4
0	Up to the allocated usage for CVC Class 1	$18.00
	Greater than the allocated usage for CVC Class 1 up to the allocated usage for CVC Class 2	$40.00
	Greater than allocated usage for CVC Class 2	$150.00
1	Up to the allocated usage for CVC Class 2	$22.00
	Greater than allocated usage for CVC Class 2	$132.00
2	Greater than allocated usage for CVC Class 2	$110.00

8.12 Hourly Labour Rate

For the purposes of this section 8:

- **Hourly Labour Rate** means $75 per hour, rounded up to the next full hour required to perform the relevant activity; and
- **Satellite Hourly Labour Rate** means $98 per hour, rounded up to the next full hour required to perform the relevant activity.

Facilities Access Service

9 NBN Co Co-location Offer

Type of NBN Co-location Offer	FY27 Monthly Recurring Charge[1]
Lockable full height equipment rack	$2,120.00
Lockable half height equipment rack	$1,270.00

Notes:

[1] There is also a one-off establishment charge as set out in section 11 of this document.

10 Facilities Access Service Offer

Type of Facilities Access Service	FY27 Monthly Recurring Charge[1]
Cross-Connect	$0.00
NBN Co ODF Termination Point	$0.00
NBN Co Building Entry Service	$194.56 per month, per fibre cable

Notes:

[1] There is also a one-off establishment charge as set out in section 11 of this document.

11 Other Charges – Facilities Access Service

Activity	FY27 Charge
Set-up NBN Co Co-location (Lockable Full Height Equipment Rack) – per lockable full height equipment rack	$1,500.00
Set-up NBN Co Co-location (Lockable Half Height Equipment Rack) – per lockable half height equipment rack	$900.00
Set-up Cross-Connect – per interface	$0.00
Set-up NBN Co ODF Termination Point – per interface	$0.00
Supply of First Access Card	$0.00
Additional feasibility study for the NBN Co Building Entry Service	Hourly Labour Rate plus cost of materials[1]
Additional post-installation inspection for the NBN Co Building Entry Service	Hourly Labour Rate plus cost of materials[1]
Co-location equipment rack to NBN Co ODF tie cable augmentation:	
• Provision and installation of a subsequent fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 24 pre-cabled and terminated single mode fibre tie cables	$6,205.00
• Provision and installation of a fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 72 pre-cabled and terminated single mode fibre tie cables installed in the first half of the fibre termination tray/patch panel	$10,381.00
• Provision and installation of 72 pre-cabled and terminated single mode fibre tie cables in the second half of an existing fibre termination tray/patch panel in the relevant Equipment Rack	$8,847.00
• Provision and installation of a fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 144 pre-cabled and terminated single mode fibre tie cables	$18,495.00

Notes:

[1] Hourly Labour Rate means $75 per hour, rounded up to the next full hour required to perform the relevant activity.

Ancillary Services

12 Platform Interfacing Offer

The Price for the Platform Interfacing Offer for FY27 is $0.

13 Sandpit Offer

The Price for the Sandpit Offer on each NBN Co Network for FY27 is $0.

NBN Access Service – Cell Site Access Service

On 13 November 2024, nbn gave notice to the ACCC under clause 2H.6.2(a) of the SAU of its intention to withdraw the 'Cell Site Access Service' (**CSAS**) Product on 13 November 2026.

nbn will continue to supply CSAS until it is withdrawn on 31 January 2027. The ACCC has provided written approval for nbn to update the FY27 Tariff List to reflect the continued availability of CSAS until its withdrawal on 31 January 2027.

14 CSAS Symmetric Access Capacity Offers

AVC TC-1 CIR Symmetrical (Mbps)	AVC TC-2 CIR Symmetrical (Mbps)	FY27 Monthly Recurring Charge, per SIO (Metro and Outer Metro)	FY27 Monthly Recurring Charge, per SIO (Regional)
5	50	$910.00	$1,245.00
5	100	$1,250.00	$1,800.00
5	150	$1,500.00	$2,235.00
5	200	$1,720.00	$2,600.00
5	300	$2,070.00	$3,210.00
5	500	$2,550.00	$4,200.00
5	900	$3,240.00	$5,760.00

15 CSAS Network to Network Interface Offers

NNI Product Feature	FY27 Monthly Recurring Charge[1]
1000BaseLX – per NNI Bearer	$100.00
10GBaseLR – per NNI Bearer	$390.00
1000BaseEX – per NNI Bearer	$125.00
10GBaseER – per NNI Bearer	$490.00

Notes:

[1] There is also a one-off establishment charge as set out in section 16.1 of this document.

16 Other Charges – Cell Site Access Services

16.1 Installation and activations – CSAS

Activity	FY27 Charge per activity
NNI 1000BaseLX - Set-up & Activation	$1,000.00
NNI 10GBaseLR - Set-up & Activation	$3,000.00
NNI 1000BaseEX - Set-up & Activation	$2,000.00
NNI 10GBaseER - Set-up & Activation	$4,000.00

16.2 Service modification – CSAS

Activity	FY27 Charge per activity
Access Component Modification (no attendance at CSAS Point required)	$0.00
NNI Modification	$0.00
Equipment Modification (attendance at CSAS Point required)	Hourly Labour Rate plus cost of materials[1]
Equipment Removal	Hourly Labour Rate plus cost of materials[1]
Equipment Repair	Hourly Labour Rate plus cost of materials[1]

Notes:

[1] Hourly Labour Rate means $75 per hour, rounded up to the next full hour required to perform the relevant activity.

16.3 Service management – CSAS

Activity	FY27 Charge per activity
No Fault Found (No Truck Roll Required)	$50.00
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours[1]

Notes:

[1] Hourly Labour Rate means $75 per hour, rounded up to the next full hour required to perform the relevant activity.

Other Services

17 Sky Muster Plus Satellite Service: Recurring Charges

17.1 Recurring Charges for product components

Plan product component	FY27 Monthly Recurring Charge
24x7 Uncapped Data Usage – 25	$35.84
24x7 Uncapped Data Usage – 50	$46.08
24x7 Uncapped Data Usage – 100	$66.56

17.2 Selectable Plan Sub-feature – Public 1:1 NAT

IP Address Scheme	FY27 Monthly Recurring Charge, per plan
Public 1:1 NAT	$5.00

18 Fibre TV

The Price for Fibre TV on the NBN Co Fibre Network for FY27 is $0.

19 FibreOne

19.1 Non-Recurring Charges[1]

Activity	FY27 Charge per activity
Device Compatibility Testing	$0.00
Permit to Connect	$0.00

Notes:

[1] The corresponding charges stated in the FibreOne Agreement are inclusive of GST. The charges in this document are exclusive of GST.

19.2 Recurring Charges[1]

Eligible Estate type	FY27 Monthly Recurring Charge, per CXR
Vertical Multi-Dwelling Unit	$0.80
Horizontal Multi-Dwelling Unit (Detached dwellings, single-dwelling style structures or otherwise not determined by nbn to be a vertical multi-dwelling unit)	$1.70

Notes:

[1] The corresponding charges stated in the FibreOne Agreement are inclusive of GST. The charges in this document are exclusive of GST.