3 Year SAU Pricing Roadmap

1 July 2026 to 30 June 2029

3 Year SAU Pricing Roadmap

Version	Description	Published Date	Effective Date
1	3 Year SAU Pricing Roadmap for the period 1 July 2026 to 30 June 2029.	1 May 2026	1 July 2026
1.1	Update for launch of nbn® FibreOne and the continued supply of the Cell Site Access Service (CSAS) until 31 January 2027.	12 November 2026	12 November 2026

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Disclaimer

This Pricing Roadmap is published pursuant to nbn's Special Access Undertaking (SAU), which is a regulatory undertaking given to the ACCC. The information in this document should not be relied on in any context not related to nbn's SAU.

nbn is a wholesaler and does not control prices charged by service providers. The wholesale prices in this document are exclusive of GST. References to speeds or bandwidth profiles in this document are not to end customer speeds; they are wholesale layer 2 peak information rate (**PIR**) bandwidth provided to retail providers unless stated otherwise. An end customer's experience, including the speeds actually achieved over the nbn® network, depends on the nbn® network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of nbn's control (like the end customer's equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network). Refer to nbn's website and the Wholesale Broadband Agreement for further information.

Environment

nbn asks that you consider the environment before printing this document.

Contents

Introduction **5**

Changes to this Pricing Roadmap **6**

NBN Access Service **7**

1 TC-4 Offers 7

2 TC-2 and TC-1 Offers 11

3 Connectivity Virtual Circuit Offers 13

4 CVC Class Offers for the NBN Co Satellite Network 13

5 NNI Offers 14

6 Second UNI-V and AVC Offer 16

7 Enhanced Fault Service Level Offers 16

8 Other Charges – NBN Access Service 18

Facilities Access Service **29**

9 NBN Co Co-location Offer 29

10 Facilities Access Service Offer 29

11 Other Charges – Facilities Access Service 30

Ancillary Services **31**

12 Platform Interfacing Offer 31

13 Sandpit Offer 31

NBN Access Service – Cell Site Access Service **32**

14 CSAS Symmetric Access Capacity Offers 32

15 CSAS Network to Network Interface Offers 32

16 Other Charges – Cell Site Access Services 33

Other Services **34**

17 Sky Muster Plus Satellite Service: Recurring Charges 34

18 Fibre TV 34

19 FibreOne 34

3 Year SAU Pricing Roadmap

1 July 2026 to 30 June 2029

Introduction

This 3 Year SAU Pricing Roadmap (**Pricing Roadmap**) is published pursuant to clause 2B.2.4 of nbn's Special Access Undertaking (**SAU**), as varied on 17 October 2023. This Pricing Roadmap takes effect on and from 1 July 2026.

This Pricing Roadmap sets out Prices for each NBN Offer, Other Charge and other WAPC Charge Component, as well as CVC inclusions for each Bundled TC-2 Offer.

In this Pricing Roadmap:

- the Prices for FY27 correspond with the Prices in the SAU Tariff List published by nbn for the period 1 July 2026 to 30 June 2027; and
- the Prices for FY28 and FY29 are indicative and non-binding, subject to the application of the TC-4 Price Relativity Restriction in the SAU.

From 1 July 2026, the Price of the CVC Offer (TC-4) in respect of all NBN Co Networks other than the NBN Co Satellite Network will be reduced to $0 and all Bundled TC-4 Offers will become Flat-Rate Rate Offers[1], and consequently:

- there will no longer be any CVC TC-4 inclusions to the Bundled TC-4 Offers;[2] and
- there will no longer be a Bundled Offer Ceiling.[3]

In setting out the indicative Prices for FY28 and FY29 in this Pricing Roadmap, nbn has relied on Consumer Price Index (**CPI**) forecasts in the Statement of Monetary Policy published by the Reserve Bank of Australia (**RBA**) in February 2026. Specifically, the forecast annual percentage change in CPI used to inform nbn's expectations of the application of the price controls under the varied SAU is 3.6% for FY28 and 2.7% for FY29. The SAU price controls which apply to the Tariff List published for FY28 and FY29 will be based on the actual annual percentage change in CPI published for the December quarter before the relevant Financial Year.

Capitalised terms in this Pricing Roadmap have the meaning defined in the SAU as varied on 17 October 2023 unless stated otherwise.

[1] See clause 2E.2.2(d) and 2B.3.1(d) of the SAU.

[2] See clause 2B.5.1(d)(ii) of the SAU.

[3] See clause 2B.2.3(f) of the SAU.

Changes to this Pricing Roadmap

The SAU sets out specific circumstances in which nbn must update Prices in the Tariff List for a Financial Year. Where nbn updates the Tariff List, it must also update this Pricing Roadmap to maintain consistency, reflecting the changed Price in the first year of the Pricing Roadmap and any impact on the indicative prices for the second and third years.

For example, the SAU requires nbn to update the Tariff List to reflect:

- the Price on introduction of a new offer;
- a change to the Price of a previously Zero-Priced offer made in accordance with the SAU;
- a Price change resulting from the exercise by the ACCC of certain powers under the SAU;
- a Price change resulting from the SAU restriction on TC-4 discounts;
- a determination by nbn to reduce the Price of an existing offer in the Tariff List; and
- the withdrawal of a Price for an existing offer.

nbn will publish a new Pricing Roadmap by 1 May 2027 for FY28, FY29 and FY30. That Roadmap will be subject to the TC-4 Price Relativity Restriction in the SAU and may contain different Prices to those set out for FY28 and FY29 in this Pricing Roadmap, including where actual CPI is different to the CPI assumptions used in preparing this Pricing Roadmap.

NBN Access Service

1 TC-4 Offers

1.1 Flat-Rate Offers

AVC Data Transfer Rate PIR downlink (Mbps)[1]	AVC Data Transfer Rate PIR uplink (Mbps)[1]	Monthly Recurring Fixed Charge, per SIO			NBN Co Network
		FY27	FY28	FY29	
12 (Basic Offer)[2,3]	1	$12.00	$12.00	$12.00	Fibre, FTTB, FTTN, FTTC, HFC
12[2]	1	$35.59	$37.36	$39.22	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
25[2]	5	$36.15	$37.45	$38.46	Fibre, FTTB, FTTN, FTTC, HFC
25[2]	5	$36.15	$37.45	$38.46	Wireless
25[2]	5-10	$36.15	$37.45	$38.46	FTTB, FTTN
25[2]	10	$36.15	$37.45	$38.46	Fibre, FTTC, HFC
25-50[2]	5-20	$57.60	$59.68	$61.31	FTTB, FTTN
50[2]	20	$57.60	$59.68	$61.31	Fibre, FTTC, HFC
Up to 100[2,4]	Up to 20[4]	$57.60	$59.68	$61.31	Wireless
25-100	5-20	$60.85	$62.93	$64.56	FTTB, FTTN
50-100	20	$60.85	$62.93	$64.56	FTTC
500	50	$60.85	$62.93	$64.56	Fibre, HFC
200-250[5]	8-20	$60.85	$62.93	$64.56	Wireless
25-100	5-40	$64.60	$67.83	$71.22	FTTB, FTTN
50-100	20-40	$64.60	$67.83	$71.22	FTTC
100	40	$64.60	$67.83	$71.22	Fibre, HFC
750[5]	50	$67.12	$70.47	$73.99	Fibre, HFC
400[5]	10-40	$67.12	$70.47	$73.99	Wireless
250	100	$64.60	$67.83	$71.22	Fibre
250	100	$64.60	$67.83	$71.22	HFC
500	200	$79.00	$81.37	$83.57	Fibre

AVC Data Transfer Rate PIR downlink (Mbps)[1]	AVC Data Transfer Rate PIR uplink (Mbps)[1]	Monthly Recurring Fixed Charge, per SIO			NBN Co Network
		FY27	FY28	FY29	
1,000[6]	100	$75.88	$77.50	$78.56	Fibre, HFC
1000[6]	400	$96.91	$101.75	$106.83	Fibre
2000[7]	100	$119.04	$123.71	$127.05	HFC
2000[7]	200	$119.04	$123.71	$127.05	Fibre
2000[7]	500	$154.99	$161.07	$165.42	Fibre

Notes:

1 No additional charges apply for CVC TC-4 utilised in conjunction with a Flat-Rate Offer. From 1 July 2026, the Price in the Tariff List for the Connectivity Virtual Circuit Offer (TC-4) in respect of all NBN Co Networks other than the NBN Co Satellite Network will become $0 (see clause 2E.2.2(d) of the SAU).

2 From 1 July 2026, NBN Offers that are Bundled TC-4 Offers in FY26 will become Flat-Rate Offers in accordance with clause 2B.3.1(d) and 2E.2.2(d) of the SAU.

3 The SAU states that the Basic Offer (and its Monthly Recurring Fixed Charge, being $12.00 in FY27) will apply on a pro-rated daily basis for each day on which an AVC with the relevant bandwidth profile is used as an input into an Access Seeker Product or Downstream Product which is a broadband service which includes a voice component and utilises 0.1 Mbps of TC-4 (PIR) or less of capacity and that on other days, the Flat-Rate Offer with a bandwidth profile of 12 Mbps PIR (TC-4) which is not the Basic Offer (and its Monthly Recurring Fixed Charge, being $35.59 in FY27) will apply on a pro-rated daily basis.

4 These are potential maximum information rates, not peak information rates.

5 The 200-250/8-20 Mbps offer is only available at Premises that have a W-NTD version 3 or any later version installed, while the 400/10-40 Mbps offer is only available at Premises that have a W-NTD version 4 or any later version installed.

6 The Maximum Data Transfer Rate will be less than but close to 1000 Mbps.

7 The 2000/100Mbps bandwidth profile is only available at premises that have a HFC CM3500 NTD installed and the 2000/200Mbps and 2000/500Mbps bandwidth profiles are only available at premises that have a 1 Port NTD (version 3 or later) or 4 Port NTD (version 4 or later) installed.

1.2 Flat-Rate Offers – Smart Places

AVC Data Transfer Rate PIR downlink (Mbps)[1]	AVC Data Transfer Rate PIR uplink (Mbps)[1]	Monthly Recurring Fixed Charge, per SIO			NBN Co Network
		FY27	FY28	FY29	
25[2]	10	$36.15	$37.45	$38.46	Fibre
50[2]	20	$57.60	$59.68	$61.31	Fibre
100	40	$64.60	$67.83	$71.22	Fibre
250	100	$64.60	$67.83	$71.22	Fibre
500	200	$79.00	$81.37	$83.57	Fibre
1000[3]	400	$96.91	$101.75	$106.83	Fibre

Notes:

1 No additional charges apply for CVC TC-4 utilised in conjunction with a Flat-Rate Offer. From 1 July 2026, the Price in the Tariff List for the Connectivity Virtual Circuit Offer (TC-4) in respect of all NBN Co Networks other than the NBN Co Satellite Network will become $0 (see clause 2E.2.2(d) of the SAU).

2 From 1 July 2026, NBN Offers for NBN Co Smart Places that are Bundled TC-4 Offers in FY26 will become Flat-Rate Offers in accordance with clause 2B.3.1(d) and 2E.2.2(d) of the SAU.

3 The Maximum Data Transfer Rate will be less than but close to 1000 Mbps.

1.3 Asymmetric AVC Offers in respect of the NBN Co Satellite Network

AVC Data Transfer Rate PIR downlink (Mbps)	AVC Data Transfer Rate PIR uplink (Mbps)	Monthly Recurring Charge, per SIO		
		FY27	FY28	FY29
12	1	$24.00	$24.00	$24.00
25	5	$27.00	$27.00	$27.00

2 TC-2 and TC-1 Offers

2.1 Bundled TC-2 Offers

AVC symmetrical Data Transfer Rate CIR (Mbps)[1]	CVC symmetrical Data Transfer Rate CIR inclusion (Mbps)[2]	Enhanced Fault Service Level	Monthly Recurring Fixed Charge, per SIO			NBN Co Network
			FY27	FY28	FY29	
5	5	Enhanced-12 (24/7)	$53.20	$55.00	$56.00	Fibre, FTTB, FTTN, FTTC, HFC
10	10	Enhanced-12 (24/7)	$139.00	$144.00	$148.00	Fibre, FTTB, FTTN, FTTC, HFC
20	20	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre, FTTB, FTTN, FTTC
30	30	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
40	40	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
50	50	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
60	60	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
70	70	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
80	80	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
90	90	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
100	100	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre

Notes:

[1] AVC Data Transfer Rates are included within the Data Transfer Rates (TC-4) acquired by the Access Seeker in respect of the same AVC.
[2] Additional charges may apply as set out in section 3 of this document for provisioning of CVC TC-2 in conjunction with these Bundled TC-2 Offers in excess of the CVC TC-2 inclusions.

2.2 Bundled TC-2 Offers: Smart Places

AVC symmetrical Data Transfer Rate CIR (Mbps) [1]	CVC symmetrical Data Transfer Rate CIR inclusion (Mbps) [2]	Enhanced Fault Service Level	Monthly Recurring Charge, per SIO			NBN Co Network
			FY27	FY28	FY29	
5	5	Enhanced-12 (24/7)	$53.20	$55.00	$56.00	Fibre
10	10	Enhanced-12 (24/7)	$139.00	$144.00	$148.00	Fibre
20	20	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre
50	50	Enhanced-12 (24/7)	$175.00	$175.00	$175.00	Fibre

Notes:

[1] AVC Data Transfer Rates are included within the Data Transfer Rates (TC-4) acquired by the Access Seeker in respect of the same AVC.
[2] Additional charges may apply as set out in section 3 of this document for provisioning of CVC TC-2 in conjunction with these Bundled TC-2 Offers in excess of the CVC TC-2 inclusions.

2.3 Symmetric Access Capacity Offers (TC-1)

AVC symmetrical Data Transfer Rate CIR (Mbps)	Monthly Recurring Charge, per SIO			NBN Co Network
	FY27	FY28	FY29	
0.15	$10.00	$10.00	$10.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless, Satellite
0.3	$19.30	$19.90	$20.40	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
0.5	$19.30	$19.90	$20.40	Fibre, FTTB, FTTN, FTTC, HFC
1	$19.30	$19.90	$20.40	
2	$19.30	$19.90	$20.40	
5	$63.00	$65.00	$66.00	

3 Connectivity Virtual Circuit Offers

3.1 CVC TC-4 (in respect of NBN Co Networks other than the NBN Co Satellite Network)

Connectivity Virtual Circuit Offers	Monthly Recurring Charge, per utilised symmetrical Mbps (PIR)		
	FY27	FY28	FY29
CVC TC-4 (non-Satellite)[1]	$0.00	$0.00	$0.00

Notes:

[1] An equivalent NBN Offer with the same monthly recurring charge applies in relation to NBN Smart Places. For simplicity, nbn has not listed that in a separate table.

3.2 CVC TC-4 (in respect of the NBN Co Satellite Network), CVC TC-2, CVC TC-1

Connectivity Virtual Circuit Offers	Monthly Recurring Charge, per provisioned symmetrical Mbps (CIR)			NBN Co Network
	FY27	FY28	FY29	
CVC TC-4	$15.75	$15.75	$15.75	Satellite
CVC TC-1	$17.50	$17.50	$17.50	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
CVC TC-1	$17.50	$17.50	$17.50	Satellite
CVC TC-2[1]	$17.50	$17.50	$17.50	Fibre, FTTB, FTTN, FTTC, HFC

Notes:

[1] An equivalent NBN Offer with the same monthly recurring charge applies in relation to NBN Smart Places. For simplicity, nbn has not listed that in a separate table.

4 CVC Class Offers for the NBN Co Satellite Network

CVC Class	Monthly Recurring Charge, per AVC TC-4 associated with the Connectivity Virtual Circuit Offer (TC-4) in conjunction with which the CVC Class Offer is acquired		
	FY27	FY28	FY29
0	$0.00	$0.00	$0.00
1	$18.00	$18.00	$18.00
2	$40.00	$40.00	$40.00

5 NNI Offers

5.1 Network to Network Interface Offers[3]

NNI Product Feature	Monthly Recurring Charge[1]			NBN Co Network
	FY27	FY28	FY29	
1000BaseLX - per NNI Bearer	$100.00	$100.00	$100.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
1000BaseLX - per NNI Bearer	$100.00	$100.00	$100.00	Satellite
10GBaseLR - per NNI Bearer	$390.00	$390.00	$390.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseLR - per NNI Bearer	$390.00	$390.00	$390.00	Satellite
100GBaseLR4 - per NNI Bearer	$2,340.00	$2,340.00	$2,340.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
1000BaseEX - per NNI Bearer	$125.00	$125.00	$125.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
1000BaseEX - per NNI Bearer	$125.00	$125.00	$125.00	Satellite
10GBaseER - per NNI Bearer	$490.00	$490.00	$490.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseER - per NNI Bearer	$490.00	$490.00	$490.00	Satellite
100GBaseER4 - per NNI Bearer	$2,940.00	$2,940.00	$2,940.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
V-NNI – per V-NNI[2]	$31.50	$31.50	$31.50	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
NNI Link – per NNI Link[2]	$0.00	$0.00	$0.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless

Notes:

1 There is also a one-off set-up and activation charge as set out in sections 8.1 and 8.3 of this document.
2 V-NNI and NNI Link are not available in respect of the NBN Co Satellite Network.
3 Equivalent NBN Offers with the same monthly recurring charges apply in relation to NBN Smart Places. For simplicity, nbn has not listed those in a separate table.

5.2 10G NNI Starter Offers[1]

NNI Product Feature	Monthly Recurring Charge[2,3,4]			NBN Co Network
	FY27	FY28	FY29	
10GBaseLR (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$195.00	$195.00	$195.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseLR (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$195.00	$195.00	$195.00	Satellite
10GBaseER (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$245.00	$245.00	$245.00	Fibre, FTTB, FTTN, FTTC, HFC, Wireless
10GBaseER (in single chassis configuration or as one of a pair in a chassis diverse configuration) – per NNI Bearer	$245.00	$245.00	$245.00	Satellite

Notes:

1 Equivalent NBN Offers with the same monthly recurring charges apply in relation to NBN Smart Places. For simplicity, nbn has not listed those in a separate table.

2 There is also a one-off set-up and activation charge as set out in section 8.1 of this document.

3 For clarity, where a 10G NNI is acquired in chassis diverse configuration, the Monthly Recurring Charge will apply separately for each NNI Bearer in the pair.

4 The 10G NNI Starter Offers do not apply in respect of a 10G NNI if the Access Seeker acquires any additional 10G NNI Bearers or any 100G NNI Bearers at the same POI.

6 Second UNI-V and AVC Offer

Activity	Monthly Recurring Charge, per SIO		
	FY27	FY28	FY29
Second UNI-V and AVC Offer[1]	$17.50	$17.50	$17.50

Notes:

[1] On 26 May 2023, nbn provided written notice, pursuant to the SAU and the WBA, of its intention to withdraw the User Network Interface-Voice (UNI-V) Product Feature and the Battery Backup Service Product Feature for nbn® Ethernet (Fibre) on 31 January 2031. The Continued Ordering Period (as that term is defined in the Wholesale Broadband Agreement) for the UNI-V Product Feature and the Battery Backup Service Product Feature for nbn® Ethernet (Fibre) ended on 26 June 2024.

7 Enhanced Fault Service Level Offers

7.1 Enhanced Fault Service Level Offers with a Monthly Recurring Charge

Type of Enhanced Fault Service Levels Offer	Monthly Recurring Charge, per AVC			NBN Co Network
	FY27	FY28	FY29	
Enhanced-12 Fault Service Levels	$15.50	$16.10	$16.50	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-12 (24/7) Fault Service Levels	$15.00	$15.00	$15.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-8 Fault Service Levels	$26.50	$27.50	$28.20	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-8 (24/7) Fault Service Levels	$58.00	$60.00	$62.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-6 Fault Service Levels	$34.50	$35.70	$36.70	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-6 (24/7) Fault Service Levels	$69.00	$71.00	$73.00	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-4 Fault Service Levels	$42.40	$44.00	$45.20	Fibre, FTTB, FTTN, FTTC, HFC
Enhanced-4 (24/7) Fault Service Levels	$25.00	$25.00	$25.00	Fibre, FTTB, FTTN, FTTC, HFC

7.2 Enhanced Fault Service Level Offers with a Non-Recurring Charge

Option	Non-Recurring Charge			NBN Co Network
	FY27	FY28	FY29	
Enhanced-(90 Day) – 12 (24/7) Fault Service Levels[1]	$150.00	$150.00	$150.00	Fibre, FTTB, FTTN, FTTC, HFC

Notes:

[1] This charge provides the Access Seeker with access to the Enhanced (90 Day)-12 (24/7) Fault Service Level for a period of 90 days. The supply of the Enhanced Fault Service Level Offer will cease at the end of that 90 day period unless the Access Seeker orders a further Enhanced (90 Day)-12 (24/7) Fault Service Level.

7.3 Enhanced Fault Service Level Offers: Smart Places

Type of Enhanced Fault Service Levels Offer	Monthly Recurring Charge, per AVC			NBN Co Network
	FY27	FY28	FY29	
Enhanced-12 Fault Service Levels	$15.50	$16.10	$16.50	Fibre
Enhanced-12 (24/7) Fault Service Levels	$15.00	$15.00	$15.00	Fibre
Enhanced-8 Fault Service Levels	$26.50	$27.50	$28.20	Fibre
Enhanced-8 (24/7) Fault Service Levels	$58.00	$60.00	$62.00	Fibre

8 Other Charges – NBN Access Service

8.1 Installations and activations – NBN Co Networks other than the NBN Co Satellite Network

Activity	Charge per activity (FY27-29)			
	NBN Co Network			
	Fibre	Wireless	FTTB, FTTN, and FTTC	HFC
Initial Standard Installation	n/a	$0.00	$0.00	$0.00
Initial Standard Installation (1 Port NTD)	$0.00	n/a	n/a	n/a
Initial Standard Installation (4 Port NTD)	$100.00	n/a	n/a	n/a
Initial Non Standard Installation	n/a	Hourly Labour Rate plus cost of materials	Hourly Labour Rate plus cost of materials	Hourly Labour Rate plus cost of materials
Initial Non Standard Installation (1 Port NTD)	Hourly Labour Rate plus cost of materials	n/a	n/a	n/a
Initial Non Standard Installation (4 Port NTD)	$100.00 plus Hourly Labour Rate plus cost of materials	n/a	n/a	n/a
After Hours Installation[1]	$150.00	n/a	$150.00	$150.00
Professional FTTC-NCD Installation[2]	n/a	n/a	Hourly Labour Rate charged for a minimum of 2 hours	n/a
Professional HFC-NTD Installation	n/a	n/a	n/a	Hourly Labour Rate charged for a minimum of 2 hours
Subsequent Installation	Hourly Labour Rate charged for a minimum amount equivalent to 3.6 hours, plus cost of materials			
Fibre Upgrade Installation (1 Port NTD)	$200.00	n/a	n/a	n/a
Fibre Upgrade Installation (4 Port NTD)	$300.00	n/a	n/a	n/a
W-NTD Upgrade Installation	n/a	$200.00	n/a	n/a
Access Component Reactivation	$5.00			
CVC Set-up & Activation	$0.00			
NNI 1000BaseLX – Set-up & Activation	$1,000.00			
NNI 10GBaseLR – Set-up & Activation	$3,000.00			
NNI 100GBaseLR4 – Set-up & Activation	$20,000.00			

Activity	Charge per activity (FY27-29)			
	NBN Co Network			
	Fibre	Wireless	FTTB, FTTN, and FTTC	HFC
NNI 1000BaseEX – Set-up & Activation	$2,000.00			
NNI 10GBaseER – Set-up & Activation	$4,000.00			
NNI 100GBaseER4 – Set-up & Activation	$24,000.00			
NNI Link Activation	$0.00			
V-NNI Activation	$250.00			
Service Qualification Enquiry	$0.00			

Notes:

[1] In addition to the amount that would otherwise apply if the relevant Installation was performed between 9:00am and 5:00pm, Monday to Friday, excluding public holidays in the state or territory in which the Premises is located.

[2] Other Charge not applicable in respect of the NBN Co FTTB Network or NBN Co FTTN Network.

8.2 Installations and activations – Smart Places

Activity	Charge per activity		
	NBN Co Network		
	Fibre		
	FY27	FY28	FY29
Initial Standard Installation[1]	$0.00	$0.00	$0.00
Initial Non Standard Installation[1]	Hourly Labour Rate plus cost of materials over and above Initial Standard Installation		
Access Component Reactivation	$5.00	$5.00	$5.00
CVC Set-up & Activation	$0.00	$0.00	$0.00
NNI 1000BaseLX – Set-up & Activation	$1,000.00	$1,000.00	$1,000.00
NNI 10GBaseLR – Set-up & Activation	$3,000.00	$3,000.00	$3,000.00
NNI 100GBaseLR4 – Set-up & Activation	$20,000.00	$20,000.00	$20,000.00
NNI 1000BaseEX – Set-up & Activation	$2,000.00	$2,000.00	$2,000.00
NNI 10GBaseER – Set-up & Activation	$4,000.00	$4,000.00	$4,000.00
NNI 100GBaseER4 – Set-up & Activation	$24,000.00	$24,000.00	$24,000.00
NNI Link Activation	$0.00	$0.00	$0.00
V- NNI Activation	$250.00	$250.00	$250.00

Notes:

[1] A Smart Places Co-ordinated Appointment is required for such Installations (other than a Self-Installation (Smart Places), as that term is defined in the Wholesale Broadband Agreement) and the charge for a Smart Places Co-ordinated Appointment applies in addition to these charges.

8.3 Installations and activations – NBN Co Satellite Network

Activity		Charge per activity		
		FY27	FY28	FY29
Initial Standard Installation[1]		$0.00 plus incidental charges which may apply for Limited Access Areas		
Initial Non Standard Installation[1]		Satellite Labour Rate plus cost of materials plus incidental charges (over and above Initial Standard Installation)		
Subsequent Installation in Urban Area, Major Rural Area, Minor Rural Area or Remote Area[1]	0.8m NTD outdoor unit dish	$692.00	$692.00	$692.00
	1.2m NTD outdoor unit dish	$1,057.00	$1,057.00	$1,057.00
	1.8m NTD outdoor unit dish	$2,226.00	$2,226.00	$2,226.00
Subsequent Installation in Isolated Area[1]	0.8m NTD outdoor unit dish	$1,559.00	$1,559.00	$1,559.00
	1.2m NTD outdoor unit dish	$1,751.00	$1,751.00	$1,751.00
	1.8m NTD outdoor unit dish	$3,732.00	$3,732.00	$3,732.00
Subsequent Installation in Limited Access Area[1]		Satellite Labour Rate plus cost of materials plus incidental charges		
Access Component Reactivation[1]		$5.00 plus incidental charges which may apply for Limited Access Areas		
CVC Set-up & Activation		$0.00	$0.00	$0.00
NNI 1000BaseLX – Set-up & Activation		$1,000.00	$1,000.00	$1,000.00
NNI 10GBaseLR – Set-up & Activation		$3,000.00	$3,000.00	$3,000.00
NNI 1000BaseEX – Set-up & Activation		$2,000.00	$2,000.00	$2,000.00
NNI 10GBaseER – Set-up & Activation		$4,000.00	$4,000.00	$4,000.00

Notes:

[1] An equivalent charge also applies in respect of the NBN Co Sky Muster Plus Satellite Service. For simplicity, nbn has not listed that charge in a separate table.

8.4 Service modifications – NBN Co Networks other than the NBN Co Satellite Network

Activity	Charge per activity (FY27-29)			
	NBN Co Network			
	Fibre and Wireless	FTTB and FTTN	FTTC	HFC
Access Component Modification (no attendance at Premises required)	$0.00	$0.00	$0.00	$0.00
CVC Modification	$0.00	$0.00	$0.00	$0.00
NNI Modification	$0.00	$0.00	$0.00	$0.00
NNI Link Modification	$0.00	$0.00	$0.00	$0.00
Equipment Modification (attendance at Premises required)	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials
Equipment Removal	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials
Equipment Repair	Hourly Labour Rate plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials	Hourly Labour Rate charged for a minimum of 3 hours, plus cost of materials

8.5 Service modifications – Smart Places

Activity	Charge per activity		
	NBN Co Network		
	Fibre		
	FY27	FY28	FY29
Access Component Modification (no attendance at Smart Location required)	$0.00	$0.00	$0.00
CVC Modification	$0.00	$0.00	$0.00
NNI Modification	$0.00	$0.00	$0.00
NNI Link Modification	$0.00	$0.00	$0.00
Equipment Removal	Hourly Labour Rate plus cost of materials		
Equipment Repair	Hourly Labour Rate plus cost of materials		

8.6 Service modifications – NBN Co Satellite Network

Activity		Charge per activity		
		FY27	FY28	FY29
Access Component Modification (no attendance at Premises required)[1]		$0.00	$0.00	$0.00
CVC Modification		$0.00	$0.00	$0.00
NNI Modification		$0.00	$0.00	$0.00
Equipment Modification (NTD indoor unit)[1]		$420.00 plus incidental charges which may apply for Limited Access Areas		
Equipment Modification (NTD outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area[1]	0.8m NTD outdoor unit dish	$754.00	$754.00	$754.00
	1.2m NTD outdoor unit dish	$1,119.00	$1,119.00	$1,119.00
	1.8m NTD outdoor unit dish	$2,288.00	$2,288.00	$2,288.00
Equipment Modification (NTD outdoor unit) in Isolated Area[1]	0.8m NTD outdoor unit dish	$1,621.00	$1,621.00	$1,621.00
	1.2m NTD outdoor unit dish	$1,812.00	$1,812.00	$1,812.00
	1.8m NTD outdoor unit dish	$3,793.00	$3,793.00	$3,793.00
Equipment Modification (NTD outdoor unit) in Limited Access Area[1]		Satellite Labour Rate plus cost of materials plus incidental charges		
Equipment Modification (NTD indoor and outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area[1]	0.8m NTD outdoor unit dish	$783.00	$783.00	$783.00
	1.2m NTD outdoor unit dish	$1,149.00	$1,149.00	$1,149.00
	1.8m NTD outdoor unit dish	$2,317.00	$2,317.00	$2,317.00
Equipment Modification (NTD indoor and outdoor unit) in Isolated Area[1]	0.8m NTD outdoor unit dish	$1,650.00	$1,650.00	$1,650.00
	1.2m NTD outdoor unit dish	$1,842.00	$1,842.00	$1,842.00
	1.8m NTD outdoor unit dish	$3,823.00	$3,823.00	$3,823.00
Equipment Modification (NTD indoor and outdoor unit) in Limited Access Area[1]		Satellite Labour Rate plus cost of materials plus incidental charges		
Equipment Repair[1]		Satellite Labour Rate plus cost of materials plus incidental charges		

Notes:

[1] An equivalent charge also applies in respect of the NBN Co Sky Muster Plus Satellite Service. For simplicity, nbn has not listed that charge in a separate table.

8.7 Service management – NBN Co Networks other than the NBN Co Satellite Network

Activity	Charge per activity (FY27-29)		
	NBN Co Network		
	Fibre and Wireless	FTTB, FTTN, FTTC	HFC
No Fault Found (No Truck Roll Required)	$50.00	$50.00	$50.00
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours		
No Fault Found (Truck Roll Required and Professional Wiring Service)[1]	n/a	Hourly Labour Rate charged for a minimum of 3.5 hours, plus cost of materials (minimum of $10)	n/a
Late Cancellation (Site Visit Required)	$0.00	$75.00	$75.00
First Missed Appointment[2]	$0.00	$50.00	$50.00
Subsequent Missed Appointment[3]	$0.00	$75.00	$75.00
Co-ordinated Appointment (Day)[4]	$200[5]	$200.00	$200.00
Co-ordinated Appointment (Night)[4]	$300[5]	$300.00	$300.00
Late Cancellation (After Hours Installation Appointment)	$150[5]	$150.00	n/a
Late Cancellation (Co-ordinated Appointment)	The Price for the Co-ordinated Appointment in this section 8.7[5]		
Missed Appointment (After Hours Installation Appointment)	$150[5]	$150.00	n/a
Missed Appointment (Co-ordinated Appointment)	The Price for the Co-ordinated Appointment in this section 8.7[5]		
Voiceband Reinstatement[1]	n/a	$250.00	n/a
Transition Reversal	n/a	$250.00	n/a

Notes:

1 Other Charge not applicable in respect of the NBN Co FTTC Network.
2 A Missed Appointment for works in respect of which there has been no previous Missed Appointment.
3 A Missed Appointment for works in respect of which there has been one or more previous Missed Appointments.
4 In addition to the amount that applies for any activity performed in respect of the Co-ordinated Appointment.
5 Other Charge not applicable in respect of the NBN Co Wireless Network.

8.8 Service management – Smart Places

Activity	Charge per activity		
	NBN Co Network		
	Fibre		
	FY27	FY28	FY29
No Fault Found (No Truck Roll Required)	$50.00	$50.00	$50.00
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours		
First Missed Appointment (Trouble Ticket Appointment)[1]	$0.00	$0.00	$0.00
Subsequent Missed Appointment (Trouble Ticket Appointment)[2]	$0.00	$0.00	$0.00
Smart Places – Co-ordinated Appointment (Day)[3]	$200.00	$200.00	$200.00
Smart Places – Co-ordinated Appointment (After Hours)[3,4]	$300.00	$300.00	$300.00
Late Cancellation (Smart Places Co-ordinated Appointment)	The Charge for the Smart Places Co-ordinated Appointment		
Missed Appointment (Smart Places Co-ordinated Appointment)	The Charge for the Smart Places Co-ordinated Appointment		

Notes:

1 A Missed Appointment for works in respect of which there has been no previous Missed Appointment
2 A Missed Appointment for works in respect of which there has been one or more previous Missed Appointments.
3 The charge for the Smart Places Co-ordinated Appointment applies in addition to any charges relating to the activity being performed.
4 Smart Places Co-ordinated Appointments (After Hours) will not be available at launch. nbn will advise when Smart Places Co-ordinated Appointments are available.

8.9 Service management – NBN Co Satellite Network[1]

Activity	Charge per activity		
	FY27	FY28	FY29
No Fault Found (No Truck Roll Required)	$50.00	$50.00	$50.00
No Fault Found (Truck Roll Required)	$420.00 plus incidental charges which may apply for Limited Access Areas		
Late Cancellation (Site Visit Required) in Urban Area or Major Rural Area	$150.00	$150.00	$150.00
Late Cancellation (Site Visit Required) in Minor Rural Area or Remote Area	$200.00	$200.00	$200.00
Late Cancellation (Site Visit Required) in Isolated Area	$225.00	$225.00	$225.00
Late Cancellation (Site Visit Required) in Limited Access Area	$225.00 plus incidental charges which may apply for Limited Access Areas		
Missed Appointment (Urban Area or Major Rural Area)	$150.00	$150.00	$150.00
Missed Appointment (Minor Rural Area or Remote Area)	$200.00	$200.00	$200.00
Missed Appointment (Isolated Area)	$225.00	$225.00	$225.00
Missed Appointment (Limited Access Area)	$225.00 plus incidental charges which may apply for Limited Access Areas		

Notes:

[1] Equivalent charges also apply in respect of the NBN Co Sky Muster Plus Satellite Service. For simplicity, nbn has not listed those charges in a separate table.

8.10 Service Transfer-related charges – all NBN Co Networks[1]

Activity	Charge per activity		
	FY27	FY28	FY29
Service Transfer	$5.00	$5.00	$5.00
Service Transfer Reversal	$5.00	$5.00	$5.00
Non-Infrastructure Transfers (per Service Transfer)	$1.50	$1.50	$1.50

Notes:

[1] Equivalent charges also apply in respect of the NBN Co Sky Muster Plus Satellite Service and NBN Smart Places. For simplicity, nbn has not listed those charges in separate tables.

8.11 CVC Class Adjustment – NBN Co Satellite Network

Ordered CVC Class	Usage	Charge per each associated AVC TC-4		
		FY27	FY28	FY29
0	Up to the allocated usage for CVC Class 1	$18.00	$18.00	$18.00
	Greater than the allocated usage for CVC Class 1 up to the allocated usage for CVC Class 2	$40.00	$40.00	$40.00
	Greater than allocated usage for CVC Class 2	$150.00	$150.00	$150.00
1	Up to the allocated usage for CVC Class 2	$22.00	$22.00	$22.00
	Greater than allocated usage for CVC Class 2	$132.00	$132.00	$132.00
2	Greater than allocated usage for CVC Class 2	$110.00	$110.00	$110.00

8.12 Hourly Labour Rate

For the purposes of this section 8:

- **Hourly Labour Rate** means $75 per hour, rounded up to the next full hour required to perform the relevant activity; and
- **Satellite Hourly Labour Rate** means $98 per hour, rounded up to the next full hour required to perform the relevant activity.

Facilities Access Service

9 NBN Co Co-location Offer

Type of NBN Co Co-location Offer	Monthly Recurring Charge, per month[1]		
	FY27	FY28	FY29
Lockable full height equipment rack	$2,120.00	$2,200.00	$2,260.00
Lockable half height equipment rack	$1,270.00	$1,320.00	$1,350.00

Notes:

[1] There is also a one-off establishment charge as set out in section 11 of this document.

10 Facilities Access Service Offer

Type of Facilities Access Service	Monthly Recurring Charge, per month[1]		
	FY27	FY28	FY29
Cross-Connect	$0.00	$0.00	$0.00
NBN Co ODF Termination Point	$0.00	$0.00	$0.00
NBN Co Building Entry Service	$194.56 per month, per fibre cable		

Notes:

[1] There is also a one-off establishment charge as set out in section 11 of this document.

11 Other Charges – Facilities Access Service

Activity	Charge		
	FY27	FY28	FY29
Set-up NBN Co Co-location (Lockable Full Height Equipment Rack) – per lockable full height equipment rack	$1,500.00	$1,500.00	$1,500.00
Set-up NBN Co Co-location (Lockable Half Height Equipment Rack) – per lockable half height equipment rack	$900.00	$900.00	$900.00
Set-up Cross-Connect – per interface	$0.00	$0.00	$0.00
Set-up NBN Co ODF Termination Point – per interface	$0.00	$0.00	$0.00
Supply of First Access Card	$0.00	$0.00	$0.00
Additional feasibility study for the NBN Co Building Entry Service	Hourly Labour Rate plus cost of materials[1]		
Additional post-installation inspection for the NBN Co Building Entry Service	Hourly Labour Rate plus cost of materials[1]		
Co-location equipment rack to NBN Co ODF tie cable augmentation:			
• Provision and installation of a subsequent fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 24 pre-cabled and terminated single mode fibre tie cables	$6,205.00	$6,205.00	$6,840.00
• Provision and installation of a fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 72 pre-cabled and terminated single mode fibre tie cables installed in the first half of the fibre termination tray/patch panel	$10,381.00	$10,381.00	$11,450.00
• Provision and installation of 72 pre-cabled and terminated single mode fibre tie cables in the second half of an existing fibre termination tray/patch panel in the relevant Equipment Rack	$8,847.00	$8,847.00	$9,750.00
• Provision and installation of a fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 144 pre-cabled and terminated single mode fibre tie cables	$18,495.00	$18,495.00	$20,390.00

Notes:

[1] Hourly Labour Rate means $75 per hour, rounded up to the next full hour required to perform the relevant activity.

Ancillary Services

12 Platform Interfacing Offer

The Price for the Platform Interfacing Offer for FY27-FY29 is $0.

13 Sandpit Offer

The Price for the Sandpit Offer on each NBN Co Network for FY27-FY29 is $0.

NBN Access Service – Cell Site Access Service

On 13 November 2024, nbn gave notice to the ACCC under clause 2H.6.2(a) of the SAU of its intention to withdraw the 'Cell Site Access Service' (**CSAS**) Product on 13 November 2026.

nbn will continue to supply CSAS until it is withdrawn on 31 January 2027. Consequently, the FY28 and FY29 Prices for CSAS is marked as n/a.

14 CSAS Symmetric Access Capacity Offers

AVC TC-1 CIR Symmetrical (Mbps)	AVC TC-2 CIR Symmetrical (Mbps)	Monthly Recurring Charge, per SIO (Metro and Outer Metro)			Monthly Recurring Charge, per SIO (Regional)		
		FY27	FY28	FY29	FY27	FY28	FY29
5	50	$910.00	n/a	n/a	$1,245.00	n/a	n/a
5	100	$1,250.00	n/a	n/a	$1,800.00	n/a	n/a
5	150	$1,500.00	n/a	n/a	$2,235.00	n/a	n/a
5	200	$1,720.00	n/a	n/a	$2,600.00	n/a	n/a
5	300	$2,070.00	n/a	n/a	$3,210.00	n/a	n/a
5	500	$2,550.00	n/a	n/a	$4,200.00	n/a	n/a
5	900	$3,240.00	n/a	n/a	$5,760.00	n/a	n/a

15 CSAS Network to Network Interface Offers

NNI Product Feature	Monthly Recurring Charge[1]		
	FY27	FY28	FY29
1000BaseLX – per NNI Bearer	$100.00	n/a	n/a
10GBaseLR – per NNI Bearer	$390.00	n/a	n/a
1000BaseEX – per NNI Bearer	$125.00	n/a	n/a
10GBaseER – per NNI Bearer	$490.00	n/a	n/a

Notes:

[1] There is also a one-off establishment charge as set out in Section 16.1 of this document.

16 Other Charges – Cell Site Access Services

16.1 Installation and activations – CSAS

Activity	Charge per activity		
	FY27	FY28	FY29
NNI 1000BaseLX - Set-up & Activation	$1,000.00	n/a	n/a
NNI 10GBaseLR - Set-up & Activation	$3,000.00	n/a	n/a
NNI 1000BaseEX - Set-up & Activation	$2,000.00	n/a	n/a
NNI 10GBaseER - Set-up & Activation	$4,000.00	n/a	n/a

16.2 Service modification – CSAS

Activity	Charge per activity		
	FY27	FY28	FY29
Access Component Modification (no attendance at CSAS Point required)	$0.00	n/a	n/a
NNI Modification	$0.00	n/a	n/a
Equipment Modification (attendance at CSAS Point required)	Hourly Labour Rate plus cost of materials[1]	n/a	n/a
Equipment Removal	Hourly Labour Rate plus cost of materials[1]	n/a	n/a
Equipment Repair	Hourly Labour Rate plus cost of materials[1]	n/a	n/a

Notes:

[1] Hourly Labour Rate means $75 per hour, rounded up to the next full hour required to perform the relevant activity.

16.3 Service management – CSAS

Activity	Charge per activity		
	FY27	FY28	FY29
No Fault Found (No Truck Roll Required)	$50.00	n/a	n/a
No Fault Found (Truck Roll Required)	Hourly Labour Rate charged for a minimum of 2 hours[1]	n/a	n/a

Notes:

[1] Hourly Labour Rate means $75 per hour, rounded up to the next full hour required to perform the relevant activity.

Other Services

17 Sky Muster Plus Satellite Service: Recurring Charges

17.1 Recurring Charges for product components

Plan product component	Monthly Recurring Charge		
	FY27	FY28	FY29
24x7 Uncapped Data Usage – 25	$35.84	$35.84	$35.84
24x7 Uncapped Data Usage – 50	$46.08	$46.08	$46.08
24x7 Uncapped Data Usage – 100	$66.56	$66.56	$66.56

17.2 Selectable Plan Sub-feature – Public 1:1 NAT

IP Address Scheme	Monthly Recurring Charge, per plan		
	FY27	FY28	FY29
Public 1:1 NAT	$5.00	$5.00	$5.00

18 Fibre TV

The Price for Fibre TV on the NBN Co Fibre Network for FY27-FY29 is $0.

19 FibreOne

19.1 Non-Recurring Charges[1]

Activity	Charge per activity		
	FY27	FY28	FY29
Device Compatibility Testing	$0.00	$0.00	$0.00
Permit to Connect	$0.00	$0.00	$0.00

Notes:

[1] The corresponding charges stated in the FibreOne Agreement are inclusive of GST. The charges in this document are exclusive of GST.

19.2 Recurring Charges[1]

Eligible Estate type	Monthly Recurring Charge, per CXR		
	FY27	FY28	FY29
Vertical Multi-Dwelling Unit	$0.80	$0.80	$0.80
Horizontal Multi-Dwelling Unit (Detached dwellings, single-dwelling style structures or otherwise not determined by nbn to be a vertical multi-dwelling unit)	$1.70	$1.70	$1.70

Notes:

[1] The corresponding charges stated in the FibreOne Agreement are inclusive of GST. The charges in this document are exclusive of GST.