

FY26 Price Control Compliance Statement pursuant to clause 2F.2.1 of NBN Co's Special Access Undertaking

Based on my knowledge as Chief Customer Officer, and on the basis that nothing has come to my attention that causes me to believe anything to the contrary, I certify on behalf of NBN Co Limited (**nbn**) that the Prices included in the Tariff List published on 1 May 2025 under clause 2B.2.3(a) of nbn's Special Access Undertaking (**SAU**) for the Financial Year commencing 1 July 2025 are consistent with:

- the WAPC formula in clause 2D.2.2 of the SAU;
- the Individual Price Controls in clauses 2E.2.1, 2E.2.2(a)-(d), 2E.2.2(h), 2E.2.3, 2E.2.4, 2E.2.5(a)(iii) and 2E.2.6(a)(iii) of the SAU; and
- the TC-4 Price Relativity Restriction in clause 2C.2 of the SAU.

The Backward-looking Price Controls in clause 2E.3 of the SAU have been exceeded in FY25 for the Bundled TC-4 Offers 25/5 Mbps and 12/1 Mbps (non-Basic Bundled Offer) due to actual utilisation in FY25 being higher than forecast utilisation when prices were set for these Bundled TC-4 Offers on 1 May 2024. Consequently, nbn has complied with clause 2E.4 of the SAU as follows:

- in applying the Individual Price Control in clause 2E.2.1(a) for the Bundled TC-4 Offer 25/5 Mbps in respect of FY26, the ACC_{t-1} for that Bundled TC-4 Offer has been set to \$33.83 (the value that would have not exceeded the Backward-looking Price Control in clause 2E.3(a)); and
- in applying the Individual Price Control in clause 2E.2.2(c) for the Bundled TC-4 Offer 12/1 Mbps in respect of FY26, the ACC_{t-1} for that Bundled TC-4 Offer has been set to \$32.45 (the value that would have not exceeded the Backward-looking Price Control in clause 2E.3(b)).

For the purpose of this Price Control Compliance Statement, in applying the WAPC formula and Individual Price Controls:

- the December Quarter CPI used is 2.4%, as published by the Australia Bureau of Statistics on 29 January 2025;
- Prices from 1 July 2024 to 31 March 2025 were ascertained from the nbn FY25 Tariff List, as published on the nbn website;
- the Average Combined Charge for each Bundled TC-4 Offer from 1 July 2024 to 31 March 2025 has been calculated in accordance with clause 2F.4.1 of the SAU and using Daily AVC Peak Utilisation data from the same source that supports nbn's utilisation-based billing reporting;
- the Forecast Average Combined Charge for each Bundled TC-4 Offer from 1 April 2025 to 30 June 2025 has been forecast in accordance with clause 2F.4.2 of the SAU, where the forecast of daily peak utilisation has been derived from a monthly utilisation and volume forecast;
- the quantities ($q_{t-1.25}^m$) used for each WAPC Charge Component were ascertained from nbn's financial reporting systems, except for some WAPC Charge Components which had a \$0 Price in the Tariff List between 1 April 2024 to 31 March 2025 (pursuant to clause 2F.3(b) of the SAU) or are identified with 'Note 9' in the SAU Price Control Model (where nbn has assumed zero quantities and not increased the price to ensure compliance with the WAPC); and
- nbn confirms that clause 2E.2.6(a)(iii) of the SAU has no relevant application to the Prices in the Tariff List published on 1 May 2025 as at the date of this certification (noting that the circumstances in which that control would apply have not arisen)

Further, pursuant to clause 2D.3.4(c) of the SAU, for each withdrawn Non-Recurring WAPC Charge Component to which clause 2D.3.4(a) applied and the relevant WAPC Reapplication Date was between 1 May 2024 and 30 April 2025,

Appendix A sets out NBN Co's choice of treatment for p_t under clause 2D.3.4(a)(i) of the SAU. This informed the re-application of the WAPC formula in that period.

Capitalised terms used but not defined in this document have the meaning given in the SAU.

Signed for and on behalf of nbn:



Anna Perrin
Chief Customer Officer

28 April 2025

Date

Appendix A Withdrawn Non-Recurring WAPC Charge Components

Product	Non-Recurring WAPC Charge Component	NBN Co Network	WAPC Reapplication Date	p_t on WAPC Reapplication Date	Reason for treatment of p_t on WAPC Reapplication Data
1. nbn Ethernet	Subsequent Installation of power supply with battery backup	Fibre	24 July 2024	\$0	nbn considered there was not any Non-Recurring Successor Charge Component for the withdrawn Non-Recurring WAPC Charge Component – noting there will be no further installations of a power supply with battery backup: clause 2D.3.4(a)(i)(B) of the SAU.
2. Facilities Access Service	Supply, installation and migration of one replacement fibre termination tray / patch panel of 72 terminated fibres	NA	12 September 2024	\$10,381	nbn considered there was a Non-Recurring Successor Charge Component for the withdrawn Non-Recurring WAPC Charge Component, being the WAPC Charge Component of ‘Provision and installation of a fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 72 pre-cabled and terminated single mode fibre tie cables installed in the first half of the fibre termination tray/patch panel’, for which the price in the Tariff List on 12 September 2024 was \$10,381: clause 2D.3.4(a)(i)(A) of the SAU.
3. Facilities Access Service	Supply, installation and migration of one replacement fibre termination tray / patch panel of 144 terminated fibres	NA	12 September 2024	\$18,495	nbn considered there was a Non-Recurring Successor Charge Component for the withdrawn Non-Recurring WAPC Charge Component, being the WAPC Charge Component of ‘Provision and installation of a fibre termination tray/patch panel in a RU of the relevant Equipment Rack with 144 pre-cabled and terminated single mode fibre tie cables’, for which the price in the Tariff List on 12 September 2024 was \$18,495: clause 2D.3.4(a)(i)(A) of the SAU.
4. nbn Ethernet	Site Survey Charge	Satellite, Sky Muster Plus Network	28 March 2025	\$0	nbn considered there was not any Non-Recurring Successor Charge Component for the relevant withdrawn Non-Recurring WAPC Charge Component – noting these charges were not used or applied (i.e. were not charged) at the time of withdrawal: clause 2D.3.4(a)(i)(B) of the SAU.
5. nbn Ethernet	On Site Maintenance Call Out	Fibre, Wireless, Satellite, Sky Muster Plus Network	28 March 2025	\$0	nbn considered there was not any Non-Recurring Successor Charge Component for the relevant withdrawn Non-Recurring WAPC Charge Component – noting these charges were not used or applied (i.e. were not charged) at the time of withdrawal: clause 2D.3.4(a)(i)(B) of the SAU.

6.	nbn Ethernet	Late Rescheduling (Co-ordinated Appointment) (Day)	Fibre, FTTB, FTTN, FTTC, HFC	28 March 2025	\$0	nbn considered there was not any Non-Recurring Successor Charge Component for the relevant withdrawn Non-Recurring WAPC Charge Component – noting these charges were not used or applied (i.e. were not charged) at the time of withdrawal: clause 2D.3.4(a)(i)(B) of the SAU.
7.	nbn Ethernet	Late Rescheduling (Co-ordinated Appointment) (Night)	Fibre, FTTB, FTTN, FTTC, HFC	28 March 2025	\$0	
8.	nbn Ethernet	Restoration of an Ordered Product	Fibre, Wireless, FTTB, FTTN, FTTC, HFC, Satellite, Sky Muster Plus Network	28 March 2025	\$0	
9.	nbn Ethernet	Incorrect Callout	FTTB, FTTN, FTTC, HFC	28 March 2025	\$0	
10.	Smart Places	On Site Maintenance Call Out	Fibre	28 March 2025	\$0	
11.	Smart Places	Late Rescheduling (Smart Places Co-ordinated Appointment) (Day)	Fibre	28 March 2025	\$0	
12.	Smart Places	Late Rescheduling (Smart Places Co-ordinated Appointment) (After Hours)	Fibre	28 March 2025	\$0	
13.	Smart Places	Restoration	Fibre	28 March 2025	\$0	
14.	Facilities Access Service	Additional / Replacement Access Card (excluding the First Access Card)	NA	28 March 2025	\$0	
15.	Facilities Access Service	Missed Appointment (During Business Hours)	NA	28 March 2025	\$0	
16.	Facilities Access Service	Missed Appointment (Outside Business Hours)	NA	28 March 2025	\$0	nbn considered there was not any Non-Recurring Successor Charge Component for the relevant withdrawn Non-Recurring WAPC Charge Component – noting these charges were not

17.	Cell Site Access Service	On Site Maintenance Callout	Fibre	28 March 2025	\$0	used or applied (i.e. were not charged) at the time of withdrawal: clause 2D.3.4(a)(i)(B) of the SAU.
18.	Sky Muster Plus	Sky Muster Plus 1GB Peak Period Top-Up Allowance + 1GB Off-peak Period Top-Up Allowance (if applicable)	Sky Muster Plus Network	28 March 2025	\$0	nbn considered there was not any Non-Recurring Successor Charge Component for the relevant withdrawn Non-Recurring WAPC Charge Component – noting the withdrawal of Sky Muster Plus (SMP) capped plans and the migration to SMP uncapped plans: clause 2D.3.4(a)(i)(B) of the SAU.