

Lifting the Digital Capability of Australia

Resilience

What **nbn** is doing to provide a high-speed, resilient and secure broadband network.

Enhancement

What **nbn** is doing to deliver superior customer solutions and make existing products better.

Innovation

The new wholesale products and services **nbn** is supplying customers

Simplification

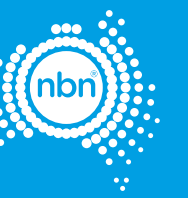
Making **nbn** easy to do business with.

Inclusion

How **nbn** is bridging the digital divide and lifting digital inclusion for Australians.

Pricing

Updates to the wholesale pricing of **nbn** offerings to deliver affordability and value, and enable **nbn** to invest in the future strength of the **nbn**® access network

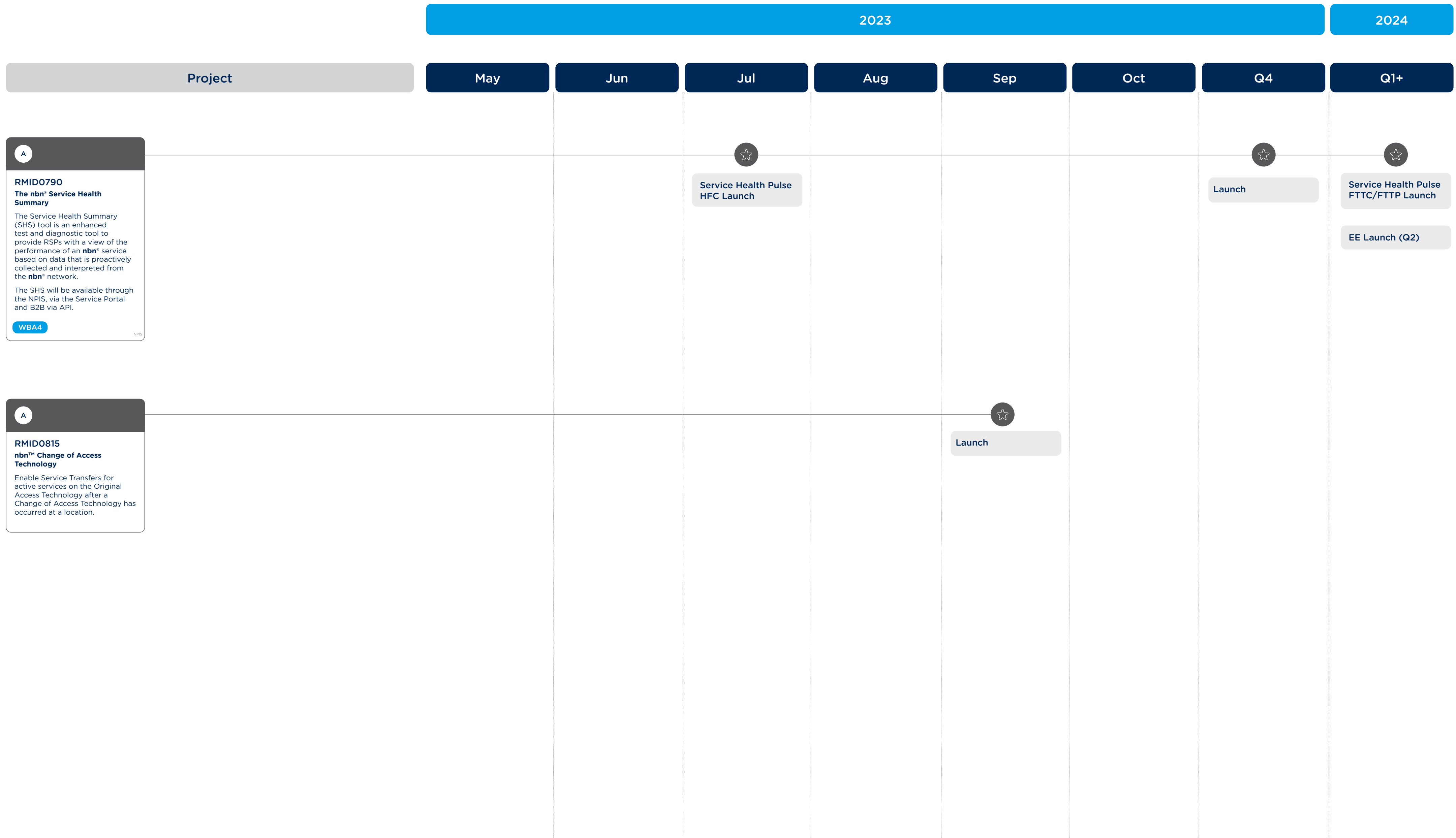


Technologies	A All Technologies	C FTTC	B FTTB	Segment	Residential	Status	Changed
	P FTTP	H HFC	N FTTN		Business / Enterprise		New
	S Satellite	F Fixed Wireless	E Enterprise Ethernet		All		Delivered
	WBA4 WBA4 items are subject to ongoing negotiations and may change as a result of further engagement with industry						

All dates are calendar year unless otherwise specified

About this document: nbn's Integrated Product Roadmap provides a forward view of upcoming nbn product, customer experience, and NPIS* initiatives that affect Retail Service Providers (RSPs). The forward-looking statements set out in the Integrated Product Roadmap represent nbn's current position at the time of publication. All dates are forecast only. Where possible, nbn endeavours to provide a comprehensive view of RSP-impacting developments. The roadmap is subject to change and is not binding.

*nbn™ Platform Interfacing Service (NPIS) inc. Service Portal and B2B Access



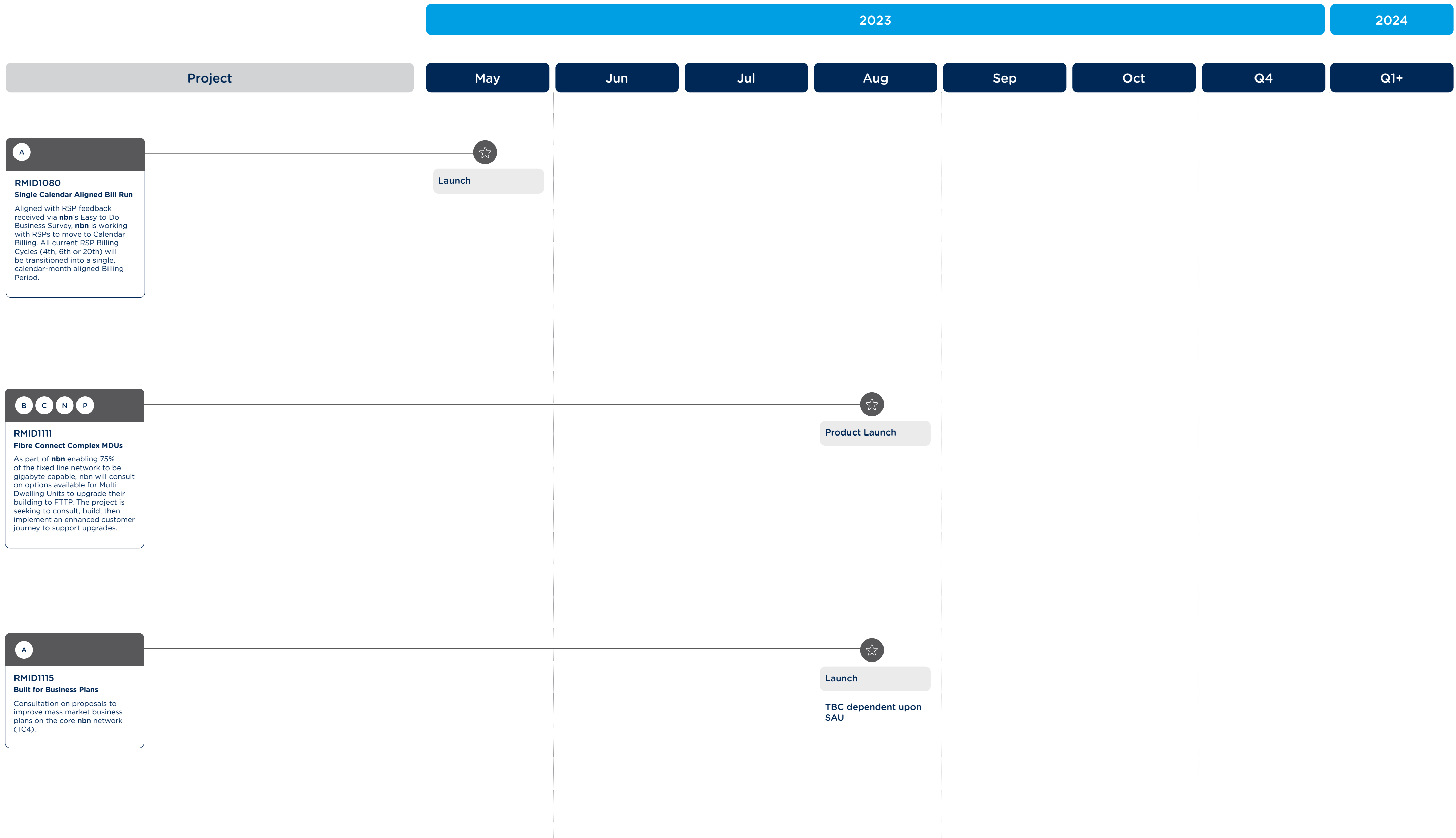
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Project	2023							2024
	May	Jun	Jul	Aug	Sep	Oct	Q4	Q1+
A RMID1118 NNI enhancements NNI capabilities to provide RSPs with options for a more streamlined and cost-effective process to scale and change direct connectivity at nbn POIs.								 Launch
Changed A RMID1129 RSP Partnership Uplift (CV&T Uplift) Key enhancements to nbn's virtual test environment (CV&T) to enable more efficient RSP development and testing to nbn's API catalogue.				 Launch				
New H RMID1147 Installation Options for HFC Connect Outstanding nbn plans to implement NTD Installation Options into the HFC Connect Outstanding order process in November 2023 to enable RSPs to request a replacement device when it is missing or damaged in a Connect Outstanding scenario. WBA4							 Launch	

Simplification

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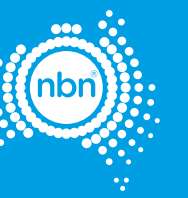
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F RMID0719 nbn Fixed Wireless - Fair Use Policy Management This project is to consult and build the capability to apply the Fixed Wireless Fair Use Policy to address usage by Fixed Wireless Heavy Users of specific Intensive Application Types during busy periods where there is a risk that their usage is adversely affecting the quality of other users on the nbn Ethernet (Wireless) network.							 Launch	
F RMID1107 Fixed Wireless High Speed Tiers and Fixed Wireless Enhanced and Expanded Coverage There are 2 key initiatives under this program. 1. nbn will offer 2 new wholesale Fixed Wireless High Speed Tier options 2. Enhancing and expanding the Fixed Wireless Coverage Area to incorporate up to 120,000 Satellite LOCIDs as Fixed Wireless service opportunities. This project consulted in 2022 and has now moved to design, build and implement the changes necessary to support the proposal.							 High Speed Tiers Launch (end of Q1)	

Enhancement

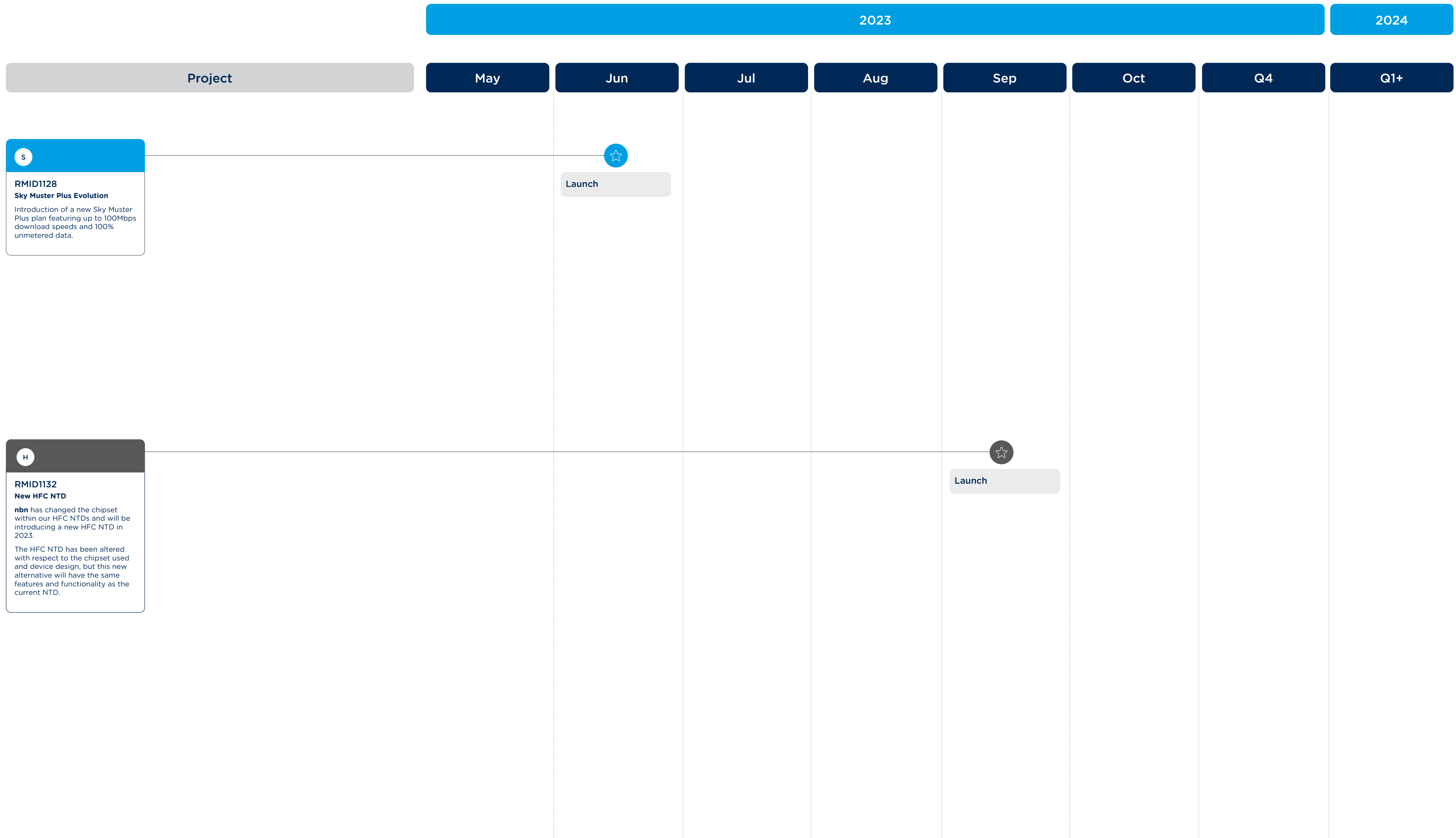


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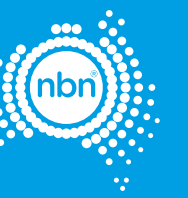
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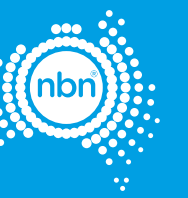
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<div style="border: 1px solid #ccc; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: inline-block; font-size: 8px;">Changed</div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> B C N P H </div> <p>RMID0904 Performance Incident Framework</p> <p>nbn will review the end to end assurance framework. This will include enhanced triage and diagnosis, establishing revised thresholds for investigation and monitoring to ensure resolution, incrementally introduced across nbn Access Technologies.</p> <div style="background-color: #0070c0; color: white; padding: 2px; font-size: 8px; width: fit-content;">WBA4</div> </div>						<div style="text-align: center;"> ☆ FTTC Launch Aligned to WBA5 </div>	<div style="text-align: center;"> ☆ Trouble Ticket Dispute Launch </div>	<div style="text-align: center;"> ☆ HFC Speed Launch </div>

Resilience



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<p>P</p> <p>RMID0927 nbn Smart Communities</p> <p>nbn Smart Communities will be a wholesale product intending to enable connectivity for building management services within a new development, such as Intercom, Metering, CCTV, Health & Safety Alarms, building access controls, etc. With the nbn Smart Community product, new development premises will have a single fiber network to deliver both broadband and building management services, thereby saving space, time and cost for developers.</p>								<p>★</p> <p>Launch</p> <p>Q2 2025</p>
<p>S</p> <p>RMID1121 Large Commercial Passenger Aircraft (LCPA)</p> <p>LCPA enhancements to provide fleet plans and support transient international airlines.</p>							<p>★</p> <p>Launch</p>	