Contract notice

11 November 2026

Update – continued supply of Cell Site Access Service (CSAS) to 31 January 2027

On 13 November 2024, nbn published written notice on its website under clause 2H.6 of nbn's Special Access Undertaking (SAU), and clause 6.4 of the CSAS Interim Terms, of the intention to withdraw the Cell Site Access Service (CSAS) on 13 November 2026.

nbn will continue to supply CSAS under the terms set out in the CSAS Interim Agreement for an additional period, until 31 January 2027. nbn will stop supplying CSAS on that date, completing the withdrawal of the service in accordance with the Notification of Product Withdrawal published on nbn's website on 13 November 2024.

This short, additional period of continued supply is to facilitate one RSP, which nbn has engaged with over the course of the withdrawal period, engaging with a small group of affected end users. These end users are served downstream of the one remaining CSAS service being acquired by the RSP.

Further information

If you have any further queries, please contact your nbn Account Team or Customer_Contracting@nbnco.com.au.

Yours sincerely,



Cameron O'Bryan
General Manager
Commercial and Customer Contracting

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.

©2026 nbn co limited | ABN 86 136 533 741

Tower 5, Level 14, 727 Collins Street
Docklands VIC 3008, Australia