

# CATA GLOSSARY OF TERMS

| TERM                                                                                                      | DEFINITION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
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| <b>Appointed Investigator</b>                                                                             | A WIO or an External Investigator.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
| <b>Authorised Person</b><br>(see s 1317AAC(1)(d), Corporations Act; s14ZZV(1)(c), Tax Administration Act) | <p>A person appointed by nbn as an Eligible Recipient for the purposes of the Whistleblower Regime.</p> <p>nbn's appointed Authorised Persons are:</p> <table><tr><td><b>BDO Secure</b><br/>Independent Whistleblower Service</td><td>Phone: 1300 408 955 on business days between 8 am and 7pm (AEST). Outside these times, a voicemail service is provided to allow the caller to leave details</td></tr><tr><td></td><td>Online: <a href="https://BDOsecure.report/nbn">https://BDOsecure.report/nbn</a></td></tr><tr><td></td><td>Email: <a href="mailto:securebdo@bdo.com.au">securebdo@bdo.com.au</a></td></tr><tr><td></td><td>Post: BDO Secure, GPO Box 457, Brisbane, QLD, 4001</td></tr><tr><td><b>Rachael McIntyre</b><br/>Executive General Manager Reputation and Stakeholder Engagement</td><td>Email: <a href="mailto:rachaelmcintyre@nbngo.com.au">rachaelmcintyre@nbngo.com.au</a></td></tr><tr><td></td><td>Post: Level 4, 202 Pier Street, Perth, WA 6000</td></tr><tr><td><b>Ben Doctor</b><br/>Deputy Chief Financial Officer</td><td>Email: <a href="mailto:bendocor1@nbngo.com.au">bendocor1@nbngo.com.au</a></td></tr><tr><td></td><td>Post: Level 8, 155 Miller Street, North Sydney NSW 2060</td></tr><tr><td><b>James Clifford</b><br/>General Manager Legal and Company Secretary</td><td>Email: <a href="mailto:jamesclifford@nbngo.com.au">jamesclifford@nbngo.com.au</a></td></tr><tr><td></td><td>Post: Level 8, 155 Miller Street, North Sydney NSW 2060</td></tr><tr><td><b>Anna Haynes</b><br/>General Manager Customer</td><td>Email: <a href="mailto:annahaynes@nbngo.com.au">annahaynes@nbngo.com.au</a></td></tr><tr><td></td><td>Post: Level 8, 155 Miller Street, North Sydney NSW 2060</td></tr></table> | <b>BDO Secure</b><br>Independent Whistleblower Service | Phone: 1300 408 955 on business days between 8 am and 7pm (AEST). Outside these times, a voicemail service is provided to allow the caller to leave details |  | Online: <a href="https://BDOsecure.report/nbn">https://BDOsecure.report/nbn</a> |  | Email: <a href="mailto:securebdo@bdo.com.au">securebdo@bdo.com.au</a> |  | Post: BDO Secure, GPO Box 457, Brisbane, QLD, 4001 | <b>Rachael McIntyre</b><br>Executive General Manager Reputation and Stakeholder Engagement | Email: <a href="mailto:rachaelmcintyre@nbngo.com.au">rachaelmcintyre@nbngo.com.au</a> |  | Post: Level 4, 202 Pier Street, Perth, WA 6000 | <b>Ben Doctor</b><br>Deputy Chief Financial Officer | Email: <a href="mailto:bendocor1@nbngo.com.au">bendocor1@nbngo.com.au</a> |  | Post: Level 8, 155 Miller Street, North Sydney NSW 2060 | <b>James Clifford</b><br>General Manager Legal and Company Secretary | Email: <a href="mailto:jamesclifford@nbngo.com.au">jamesclifford@nbngo.com.au</a> |  | Post: Level 8, 155 Miller Street, North Sydney NSW 2060 | <b>Anna Haynes</b><br>General Manager Customer | Email: <a href="mailto:annahaynes@nbngo.com.au">annahaynes@nbngo.com.au</a> |  | Post: Level 8, 155 Miller Street, North Sydney NSW 2060 |
| <b>BDO Secure</b><br>Independent Whistleblower Service                                                    | Phone: 1300 408 955 on business days between 8 am and 7pm (AEST). Outside these times, a voicemail service is provided to allow the caller to leave details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
|                                                                                                           | Online: <a href="https://BDOsecure.report/nbn">https://BDOsecure.report/nbn</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
|                                                                                                           | Email: <a href="mailto:securebdo@bdo.com.au">securebdo@bdo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
|                                                                                                           | Post: BDO Secure, GPO Box 457, Brisbane, QLD, 4001                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
| <b>Rachael McIntyre</b><br>Executive General Manager Reputation and Stakeholder Engagement                | Email: <a href="mailto:rachaelmcintyre@nbngo.com.au">rachaelmcintyre@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
|                                                                                                           | Post: Level 4, 202 Pier Street, Perth, WA 6000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
| <b>Ben Doctor</b><br>Deputy Chief Financial Officer                                                       | Email: <a href="mailto:bendocor1@nbngo.com.au">bendocor1@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
|                                                                                                           | Post: Level 8, 155 Miller Street, North Sydney NSW 2060                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
| <b>James Clifford</b><br>General Manager Legal and Company Secretary                                      | Email: <a href="mailto:jamesclifford@nbngo.com.au">jamesclifford@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
|                                                                                                           | Post: Level 8, 155 Miller Street, North Sydney NSW 2060                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
| <b>Anna Haynes</b><br>General Manager Customer                                                            | Email: <a href="mailto:annahaynes@nbngo.com.au">annahaynes@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |
|                                                                                                           | Post: Level 8, 155 Miller Street, North Sydney NSW 2060                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                        |                                                                                                                                                             |  |                                                                                 |  |                                                                       |  |                                                    |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                |                                                                             |  |                                                         |

| TERM                                                                                    | DEFINITION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
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|                                                                                         | <p>Governance and Operations</p> <p>This list may be amended from time to time in writing by the Chief Executive Officer of nbn.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>BDO Secure</b>                                                                       | <p>BDO Secure is an independently monitored, external service operated by BDO to enable nbn Eligible Whistleblowers to report concerns of possible wrongdoing.</p> <p>Phone: 1300 408 955 on business days between 8am and 7pm (AEST). Outside these times, a voicemail service is provided to allow the caller to leave details</p> <p>Online: <a href="https://BDOsecure.report/nbn">https://BDOsecure.report/nbn</a></p> <p>Email: <a href="mailto:securebdo@bdo.com.au">securebdo@bdo.com.au</a></p> <p>Post: BDO Secure, GPO Box 457, Brisbane, QLD, 4001</p>                                                                                                                  |
| <b>CATA Disclosure Procedures</b>                                                       | nbn's procedures for handling Qualifying Disclosures published on nbn's intranet and extranet.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Corporations Act</b>                                                                 | <i>Corporations Act 2001</i> (Cth).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Detriment</b><br>(see s 1317ADA, Corporations Act; s14ZZZAA, Tax Administration Act) | <p>Includes any of the following:</p> <ul style="list-style-type: none"> <li>• dismissal of an employee;</li> <li>• injury of an employee in his or her employment;</li> <li>• alteration of an employee's position or duties to his or her disadvantage;</li> <li>• discrimination between an employee and other employees of the same employer;</li> <li>• harassment or intimidation of a person;</li> <li>• harm or injury to a person, including psychological harm;</li> <li>• damage to a person's property;</li> <li>• damage to a person's reputation;</li> <li>• damage to a person's business or financial position;</li> <li>• any other damage to a person.</li> </ul> |

| TERM                                                                                            | DEFINITION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
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| <b>detrimental conduct</b><br>(see s 1317AC, Corporations Act; s14ZZY, Tax Administration Act.) | Detrimental conduct occurs where a person engages, or threatens to engage, in conduct which causes Detriment to another person. The person engaging in such conduct does so because they believe or suspect that person, or anyone else, made, may have made, proposes to make or could make a qualifying disclosure.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>discloser</b>                                                                                | Any individual who makes a Qualifying Disclosure.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Disclosable Matter</b><br>(see s 1317AA, Corporations Act; s14ZZT Tax Administration Act)    | Information that: <ul style="list-style-type: none"> <li>• concerns misconduct, or an improper state of affairs or circumstances in relation to nbn or a related body corporate (see examples set out in the Policy);</li> <li>• indicates that nbn or a related body corporate or one of its or their officers or employees has engaged in conduct that:               <ul style="list-style-type: none"> <li>○ constitutes an offence against, or contravention of, a provision of any of the following:                   <ul style="list-style-type: none"> <li>▪ the Corporations Act;</li> <li>▪ the Australian Security and Investments Commission Act 2001;</li> <li>▪ the Banking Act 1959;</li> <li>▪ the Financial Sector (Collection of Data) Act 2001;</li> <li>▪ the Insurance Act 1973;</li> <li>▪ the Life Insurance Act 1995;</li> <li>▪ the National Consumer Credit Protection Act 2009;</li> <li>▪ the Superannuation Industry (Supervision) Act 1993;</li> <li>▪ an instrument made under any of the above Acts;</li> </ul> </li> <li>○ constitutes an offence against any other law of the Commonwealth that is punishable by imprisonment for a period of 12 months or more;</li> <li>○ represents a danger to the public or the financial system; or</li> <li>○ is prescribed by the regulations for the purposes of constituting disclosable matter under the Whistleblower Regime;</li> </ul> </li> <li>• concerns misconduct or an improper state of affairs or circumstances in relation to the tax affairs of nbn or an associate and that information may assist the eligible recipient to perform functions or duties in relation to the tax affairs of nbn or an associate; or</li> <li>• if made to the Commissioner of Taxation only, information that may assist the Commissioner to perform functions or duties under a taxation law in relation to the tax affairs of nbn or an associate.</li> </ul> |
| <b>Eligible Recipient</b>                                                                       | Each of the following in relation to nbn:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

| TERM                                                                                                    | DEFINITION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
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| (see s 1317AAC, Corporations Act; s14ZZV, Tax Administration Act)                                       | <ul style="list-style-type: none"> <li>• a person authorised by nbn to receive disclosures (that is, any WPO and the Independent Whistleblower Service);</li> <li>• an officer, director, company secretary or senior manager of nbn or a related body corporate;</li> <li>• an actuary of nbn or a related body corporate;</li> <li>• an auditor, or a member of an audit team conducting an audit, of nbn or a related body corporate;</li> <li>• and, for disclosures relating to nbn's tax affairs, in addition to the above: <ul style="list-style-type: none"> <li>○ a registered tax agent or BAS agent (within the meaning of the Tax Agent Services Act 2009) who provides tax agent services (within the meaning of that Act) or BAS services (within the meaning of that Act) to nbn; or</li> <li>○ any other employee or officer (within the meaning of the Corporations Act) of nbn who has functions or duties that relate to the tax affairs (within the meaning of section 14ZZT of the Tax Administration Act) of nbn.</li> </ul> </li> </ul> |
| <b>Eligible Whistleblower</b><br><br>(see s 1317AAA, Corporations Act; s14ZZU Tax Administration Act)   | <p>An individual in relation to nbn if the individual is (or has been) any of the following:</p> <ul style="list-style-type: none"> <li>• an officer of nbn (including a director or company secretary of nbn);</li> <li>• an employee of nbn (including current and former employees who are permanent, part-time, maximum-term or temporary, interns, secondees and managers);</li> <li>• a person who supplies goods or services to nbn (whether paid or unpaid) or an employee of that person (whether paid or unpaid);</li> <li>• an associate of nbn (including a director or company secretary of a related body corporate of nbn);</li> <li>• a relative, dependant or spouse (or the dependant of the spouse) of any of the above individuals; or</li> <li>• an individual prescribed by the regulations.</li> </ul>                                                                                                                                                                                                                                  |
| <b>External Investigator</b>                                                                            | A third party contracted service provider appointed by a WPO to conduct an investigation in relation to the Whistleblower Regime.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Identifying Information</b><br><br>(see s 1317AAE, Corporations Act; s14ZZW, Tax Administration Act) | <p>Information that is likely to lead to the identification of the discloser. This will be assessed on a case by case basis, but may include:</p> <ul style="list-style-type: none"> <li>• name and contact details of the discloser;</li> <li>• any other distinguishing characteristics of the discloser (e.g job description or function);</li> <li>• a reference to the discloser's work stream, team or group if they are part of a small stream, team or group.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

| TERM                                                                                                                              | DEFINITION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
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| <b>NACC Act</b>                                                                                                                   | <i>National Anti-Corruption Commission Act 2022 (Cth).</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b>National Anti-Corruption Commissioner</b>                                                                                      | The National Anti-Corruption Commissioner (or Commissioner) appointed under the NACC Act.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>nbn</b>                                                                                                                        | nbn co limited (ABN 86 136 533 741).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>nbn Legal or nbn Legal Team</b>                                                                                                | <p>A legal practitioner employed by nbn with a current practising certificate.</p> <p><b>Note:</b> this excludes executive assistants, paralegals and other administrative staff who cannot provide legal advice.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>POI or Person of Interest</b>                                                                                                  | A person who is the subject of a Qualifying Disclosure.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Qualifying Disclosure</b><br>(see ss 1317AA, 1317AAA, 1317AAC, Corporations Act; ss14ZZU, 14ZZT, 14ZZV Tax Administration Act) | <p>A disclosure made:</p> <ul style="list-style-type: none"> <li>• by an Eligible Whistleblower;</li> <li>• of information that concerns Disclosable Matter; and</li> <li>• to an Eligible Recipient or externally to ASIC, APRA, the Commissioner of Taxation, the Tax Practitioners Board, the Inspector-General of Taxation, any other Commonwealth authority or entity of which the discloser is a member (which is prescribed for the purposes of the Whistleblower Regime), or to an independent legal practitioner for the purpose of obtaining legal advice in relation to the operation of the Whistleblower Regime. Note: the nbn Legal Group cannot provide independent legal advice to a discloser (as the nbn Legal Group acts for nbn). External disclosures to medical practitioners or psychologists to obtain medical or psychiatric care, treatment or counselling may also qualify for protection under Tax Administration Act Whistleblower Regime.</li> </ul> |
| <b>Tax Administration Act</b>                                                                                                     | <i>Taxation Administration Act 1953 (Cth)</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

| TERM                                                                                       | DEFINITION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
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| <b>Whistleblower Regime</b>                                                                | Collectively, the Corporations Act and Tax Administration Act.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
| <b>WIO or Whistleblower Investigation Officer</b>                                          | An internal nbn employee who is appointed by a WPO to conduct an investigation.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
| <b>WPO or Whistleblower Protection Officer</b>                                             | <p>A person who has been appointed by nbn to (among other things), respond to and manage Qualifying Disclosures under the Whistleblower Regime.</p> <p>nbn's WPOs are:</p> <table> <tr> <td><b>Rachael McIntyre</b><br/>Executive General Manager Reputation and Stakeholder Engagement</td><td>Email: <a href="mailto:rachaelmcintyre@nbngo.com.au">rachaelmcintyre@nbngo.com.au</a></td></tr> <tr> <td></td><td>Post: Level 4, 202 Pier Street, Perth, WA 6000</td></tr> <tr> <td><b>Ben Doctor</b><br/>Deputy Chief Financial Officer</td><td>Email: <a href="mailto:bendocor1@nbngo.com.au">bendocor1@nbngo.com.au</a></td></tr> <tr> <td></td><td>Post: Level 8, 155 Miller Street, North Sydney NSW 2060</td></tr> <tr> <td><b>James Clifford</b><br/>General Manager Legal and Company Secretary</td><td>Email: <a href="mailto:jamesclifford@nbngo.com.au">jamesclifford@nbngo.com.au</a></td></tr> <tr> <td></td><td>Post: Level 8, 155 Miller Street, North Sydney NSW 2060</td></tr> <tr> <td><b>Anna Haynes</b><br/>General Manager Customer Governance and Operations</td><td>Email: <a href="mailto:annahaynes@nbngo.com.au">annahaynes@nbngo.com.au</a></td></tr> <tr> <td></td><td>Post: Level 8, 155 Miller Street, North Sydney NSW 2060</td></tr> </table> <p>This list may be amended from time to time in writing by the Chief Executive Officer of nbn.</p> <p>i.</p> | <b>Rachael McIntyre</b><br>Executive General Manager Reputation and Stakeholder Engagement | Email: <a href="mailto:rachaelmcintyre@nbngo.com.au">rachaelmcintyre@nbngo.com.au</a> |  | Post: Level 4, 202 Pier Street, Perth, WA 6000 | <b>Ben Doctor</b><br>Deputy Chief Financial Officer | Email: <a href="mailto:bendocor1@nbngo.com.au">bendocor1@nbngo.com.au</a> |  | Post: Level 8, 155 Miller Street, North Sydney NSW 2060 | <b>James Clifford</b><br>General Manager Legal and Company Secretary | Email: <a href="mailto:jamesclifford@nbngo.com.au">jamesclifford@nbngo.com.au</a> |  | Post: Level 8, 155 Miller Street, North Sydney NSW 2060 | <b>Anna Haynes</b><br>General Manager Customer Governance and Operations | Email: <a href="mailto:annahaynes@nbngo.com.au">annahaynes@nbngo.com.au</a> |  | Post: Level 8, 155 Miller Street, North Sydney NSW 2060 |
| <b>Rachael McIntyre</b><br>Executive General Manager Reputation and Stakeholder Engagement | Email: <a href="mailto:rachaelmcintyre@nbngo.com.au">rachaelmcintyre@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
|                                                                                            | Post: Level 4, 202 Pier Street, Perth, WA 6000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
| <b>Ben Doctor</b><br>Deputy Chief Financial Officer                                        | Email: <a href="mailto:bendocor1@nbngo.com.au">bendocor1@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
|                                                                                            | Post: Level 8, 155 Miller Street, North Sydney NSW 2060                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
| <b>James Clifford</b><br>General Manager Legal and Company Secretary                       | Email: <a href="mailto:jamesclifford@nbngo.com.au">jamesclifford@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
|                                                                                            | Post: Level 8, 155 Miller Street, North Sydney NSW 2060                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
| <b>Anna Haynes</b><br>General Manager Customer Governance and Operations                   | Email: <a href="mailto:annahaynes@nbngo.com.au">annahaynes@nbngo.com.au</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
|                                                                                            | Post: Level 8, 155 Miller Street, North Sydney NSW 2060                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |
| <b>WPO Priority List</b>                                                                   | <ol style="list-style-type: none"> <li>1. Rachael McIntyre, the Executive General Manager Reputation and Stakeholder Engagement, and if she is not available, is unable to act or is identified in the disclosure by name or role;</li> <li>2. Ben Doctor, the Deputy Chief Financial Officer, and if he is not available, is unable to act or is identified in the disclosure by name or role;</li> </ol>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                            |                                                                                       |  |                                                |                                                     |                                                                           |  |                                                         |                                                                      |                                                                                   |  |                                                         |                                                                          |                                                                             |  |                                                         |

| TERM | DEFINITION                                                                                                                                                                                                                                                                                                   |
|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | <div><div>3.</div><div>James Clifford, the General Manager Legal and Company Secretary, and if he is not available, is unable to act or is identified in the disclosure by name or role;</div></div> <div><div>4.</div><div>Anna Haynes, the General Manager Customer Governance and Operations.</div></div> |