

For first release sites only



→ Sign up now and prepare your property for the National Broadband Network.

Dear Owner/Occupier,

Make your property NBN ready with our free standard optical fibre installation.

The National Broadband Network will revolutionise the way we connect with each other, from lifestyle and business to health and education. The new network has the potential to offer connection speeds of up to 100 Megabits per second, dependent on factors such as the retail package you choose from your retail service provider, your chosen hardware and premises connection.

By taking up this offer you will become one of the first Australians able to benefit from this new nation-building infrastructure.

How to make your property NBN ready

NBN Co will soon begin installing the new fibre optic network in your area.

To be eligible for a free optical fibre standard installation for your premises, you first need to sign and complete the included consent form and return it to us by Tuesday 31 August 2010 (the Response Date) in accordance with the instructions on that form.

Depending on the circumstances, we may also require additional consents. An explanation of the standard installation and additional consents are set out over leaf in the Frequently Asked Questions.

An installation fee may apply if we do not receive the relevant consent forms by the Response Date, so take advantage of this offer while it is available.

Once we have received the relevant consent forms, NBN Co's installer will make the necessary arrangements. Where a standard installation is not possible or where you choose to have a different installation, you will need to make a separate arrangement at a later date for a customised installation, after the initial network build, and charges may apply.

After the installation of the network at your premises is complete, and once the network in your area has gone live, you will be able to select a retail service provider. Your selected retail service provider will complete the connection to your property (including any in-premises wiring you may require) and manage your ongoing broadband service.

In accepting this offer, you are under no obligation to order broadband services from a retail service provider. Your existing phone and/or internet services will still be available.

Don't miss the opportunity to become NBN ready and enjoy the benefits of superfast broadband.

Mike Quigley
Chief Executive Officer
NBN Co

For more information, phone 1800 881 816 | Visit our website at www.nbnco.com.au
Email connectme@nbnco.com.au



Frequently asked questions

1 What exactly is the free 'standard installation'?

NBN Co will offer a free standard optical fibre installation for all premises where it is physically possible to do so. The free standard optical fibre installation involves running a thin fibre optic cable (aerially or underground as determined by NBN Co) from the street to your premises. For a standard configuration, at the time when our work crews are present, the cable is attached at the closest most convenient place on your premises as determined by the installer.

2 Whose consent is required beside my own?

If you own the property but do not live there, NBN Co may also require the consent of the occupier or tenant in order to access the property to undertake the installation.

If you are not the owner of the property, NBN Co will also require the consent of the owner.

If the property is part of a multi-dwelling unit or complex, NBN Co will require the consent of the body corporate/building owner for the installation. Please remember that we need this as well as your consent to connect your unit or townhouse.

FIBRE OPTIC INSTALLATION CONSENT FORM



Broadbanding
Australia

By completing this form, you are giving NBN Co permission to prepare your property for future connection to the National Broadband Network, if you choose. Please note that NBN Co is unable to accept incomplete forms and that further consents may be required, depending on your circumstances. Further details are set out in the letter included with this form.



Step 1 Fill in the address of the property within the First Release Site to be connected

Address (property to be connected) State Postcode



Step 2 Fill in your personal details

Title (Mr/Mrs/Ms) Given name/s Surname

Address (if different to above) State Postcode

Email

Daytime phone number Mobile phone



Step 3 Read these terms and conditions

I accept NBN Co's offer (free for a standard installation for a limited time) to install a thin optic fibre cable from the street to a box on the outside of my premises. I understand that in accepting this offer there is no obligation to order broadband services at a later date from a retail service provider. By accepting this free offer I agree to the following terms and conditions:

- I consent to NBN Co, its employees, agents and contractors accessing and entering my property on a mutually agreed day between 8.00am and 7.00pm, Monday to Saturday for the purposes of installing the optic fibre cable and associated box.
- I agree that the fibre optic cable and associated box remains the property of NBN Co at all times and that only NBN Co may remove them.
- I agree not to interfere with or wilfully damage the installed optic fibre cable and box.
- I understand that in some circumstances it may not be possible to do a standard free installation at my premises, even if I have accepted this offer. The standard installation is explained in the letter that accompanies this form.
- I understand that if I live in a multi-dwelling unit or complex, NBN Co may also require the body corporate/building owner to give consent for the installation.
- I understand that if I am renting the premises, NBN Co may also require the owner's consent for the installation.
- I understand that if I am the owner and a tenant is in occupation, NBN Co may also require the tenant's consent to access the premises and I authorise NBN Co to contact the tenant for the purpose of arranging access, and to show the tenant a copy of the owner's signed consent form.
- I also consent to NBN Co, its employees, agents and contractors using my personal information to connect, maintain and repair the optic fibre cables and to resolve any complaints if required. I understand that I am able to access all personal information that I provide by contacting NBN Co on 1800 881 816.

- I have read and accept the terms and conditions of this consent form (please tick box).
- I am the owner of the property to be connected (please tick box *only if correct*).
- I am renting the property stated above (please tick box *only if correct*).

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Step 4 Authorised signature

Signature

Date

Print name



Step 5 How you can help us

If you are keen for your premises to be made NBN ready, but further consents may be required, you can assist us by providing the information below:

If you are renting the property, please provide contact details for the owner or managing agent:

If the property is a multi-dwelling unit, please provide contact details for the body corporate/building owner or managing agent:



Step 6 Please return your form using one of the following:

- Place in an envelope and post to NBN Co, Reply Paid 3361, Sydney NSW 2001 (no stamp required)
- Fax to (02) 9248 9806
- Scan the entire form and email to connectme@nbnco.com.au