



Builder information nbn™ connection box Pre-install requests

Arrange a pre-install and get nbn™ ready.

To help enable an efficient connection to the nbn™ network, builders, developers and authorised representatives can request a pre-install of nbn™ in-home equipment. This means the development will be 'nbn™ ready' and residents can connect to the nbn™ network through a phone or internet provider as soon as they move in.

What is a pre-install?

A pre-install is the installation of all nbn™ supplied equipment prior to residents moving in. It means disruptions on-site and to residents are minimised.

Standard pre-installs are free and work is carried out by a certified nbn communications technician once lock-up stage has been achieved.

Why should I arrange a pre-install?

Arranging to have nbn™ supplied equipment pre-installed prior to residents moving in means:

- A smoother and more efficient connection to the nbn™ network with shorter activation time.
- No further technical visits are usually required after building handover as the installation is performed during the construction phase.
- Service activation can be performed remotely by the resident's preferred Retail Service Provider, which means no further involvement once hand over is completed.
- There is no need for retrofitting equipment, which can affect the appearance of a completed home.

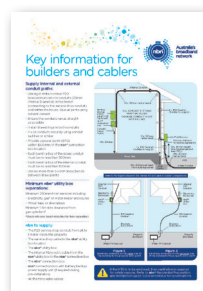
How do I arrange a pre-install?

To arrange a pre-install of nbn™ supplied equipment, visit: www.nbn.com.au/preinstallrequest.

Once we have received your request, we will be in touch to discuss your timelines and arrange a site visit.

If you would like to speak to a pre-install specialist contact New Developments at: newdevelopments@nbn.com.au or call 1800 687 626.

For more information



For more information on how to ensure a home's internal wiring is nbn™ ready, please read the Key Information for Builders and Cablers fact sheet, available for download under 'Resources and Guidelines' at: www.nbn.com.au/newdevelopments

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August 2015

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