![NBNCo - Bringing broadband to life]

Media release

- 15 April 2015

NBN Connecting the Wollongong Community

The NBN Connect Roadshow will be in town to showcase the benefits of fast broadband

Starting today, local residents will have the opportunity to experience the benefits of the NBN first hand, as part of a 14 day NBN Connect Roadshow.

Located at the Crown Street Mall on Wed 15 April 2015, the Connect Roadshow is in town to generate awareness about the availability of the NBN in Wollongong and the wider region. It features NBN Co experts available to answer community questions and an enormous 'NBN' letter sculpture that local artists, schools students and community leaders are invited to paint in a way that visualises what the NBN means to the local community.

The Living Room Café Bar, located on Keira Street, will be offering free Wi-Fi to their customers, powered by NBN. From 15 April to 10 May 2015, residents of Wollongong can experience the benefits of fast broadband over the NBN on their smartphone, tablet or laptop whilst enjoying a coffee in the café.

Throughout the week the Connect Roadshow team will also host information sessions specially designed for families and seniors to help them connect to the network and understand how they can start experiencing its many benefits. Several phone and internet service providers will also have marquees set up beside the NBN Co stand to help residents choose the right NBN plan for their household or business needs.

NBN Co Spokesperson, Darren Rudd said:

"Wollongong is on track to becoming one of the most connected cities in Australia, the NBN Connect Roadshow provides residents with a wonderful opportunity to ask questions, and get online and start realising the benefits of fast broadband.

"When connected the network will help people access e-health, distance education and entertainment on demand, whilst businesses have the ability to increase productivity, reduce costs and access new markets. Parts of Wollongong and Corrimal can now enjoy these benefits along with Dapto and Kiama with 30,000 further premises announced as being underway."

"However, the move to the national broadband network is not automatic. So I encourage everyone in the region to contact their preferred service provider or come visit us at the Connect Roadshow."

Wollongong Lord Mayor Councillor Gordon Bradbery OAM said:

"I'm really excited about the rollout of the NBN as it provides an opportunity for our city to be at the forefront of new technology. The rollout of the network offers us a competitive advantage and that's great for Wollongong. It's another way our city is showing itself as a leader in embracing new technology and as an innovation incubator.

"Through the Connect Roadshow residents and businesses can find out about getting connected to the NBN, and the benefits of fast broadband. I'd encourage everyone to visit the Roadshow."

Residents can find out whether they are eligible to connect to the national broadband network, as well as get more information about the areas scheduled to complete the transition to the network, by visiting nbnco.com.au/switch.

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NBN Connect Information Sessions

Location	Event	Date	Time
Crown St Mall, Wollongong		Tues 14 April – Fri 24 April	9am-4.00pm
Crown St Mall, Wollongong	Event Launch	Wed 15 April	11:30am
Crown St Mall, Wollongong	Family Day	Sat 18 April	10am-2pm
Crown St Mall, Wollongong	RSP Event	Fri 17 & Sat 18 April	9am – 5pm
Crown St Mall, Wollongong	Seniors Coffee Morning	Fri 17 & Tues 21 April	10am
Westfield Figtree	Q&A Kiosk	Mon 13 – Sat 18 April	9am-5pm
Dapto Markets	Q&A Kiosk	Sun 19 April	9am-2pm

Stockland Corrimal	Q&A Kiosk	Mon 20-Fri 24 April	9am-5pm

Notes to editor:

- Homes and businesses need to take the following steps to connect to the NBN:

1. **1. Contact your preferred internet service provider or phone company:**

   2.   a. If you have a medical alarm or alert (or a family member, carer or friend) you are encouraged to register your details with NBN Co's Medical Alarm Register by calling 1800 227 300 or complete the online form at nbnco.com.au/medicalregister.

   3.   b. If you have an EFTPOS terminal, fax or alarm system, call the provider of that service (for example your bank) to ask what internet or landline phone services over the NBN will support the device.

   4.   c. If your building has an emergency lift phone and/or a fire indicator panel you are encouraged to register your details with NBN Co so these services can be identified by calling 1800 687 626.

   5.   d. Contact your preferred phone company or internet service provider and discuss your requirements.

6. **2. Choose a plan that suits your needs.**

7. **3. Order your service over the NBN as soon as possible.**

A standard installation of NBN equipment is currently free of charge. Residents should ask their preferred service provider if they have any other fees. For more information visit www.nbnco.com.au

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